

Sap Supply Chain Summit

Supply Chain Management (SCM) wird in den meisten Unternehmen eingesetzt. Doch wie lassen sich unvorhersehbare Zwischenfälle vermeiden? Hier setzt das neue Konzept vom "Supply Chain Event Management" (SCEM) an. Es sichert und optimiert Effizienz, Effektivität und Stabilität einer Liefer- und Absatzkette. Jeder Einzelschritt wird per EDV gesteuert und überwacht. Das neue Standardwerk mit Fallbeispielen aus unterschiedlichen Branchen.

Master's Thesis from the year 2005 in the subject Computer Science - Commercial Information Technology, grade: 1,7, University of Auckland (Faculty of Computing), course: Master of Computing, 83 entries in the bibliography, language: English, comment: This master thesis focuses on supply chain management software and puts a highlight on SAP's SCM solution (which has the highest market share in 2005). The thesis also includes a questionnaire with a qualitative approach to find out what decision makers in the field of SCM software request from SCM software., abstract: Supply chain management (SCM) offers business benefits but is a difficult concept to master without the right software support. This dissertation is aimed at academic and IT professionals and SCM decision makers or consultants as it provides insights into SCM software and the leading concepts behind it. A qualitative approach was chosen for answering the research questions which focus on general SCM software principles but also enquire benefits, functionalities and the software architecture of

SAP's SCM 4.1 solution. In addition to that, the differences between what decision makers request and what mySAP SCM 4.1 offers are addressed with the research questions. To answer these research questions, the structure of the dissertation contains a general introduction to SCM software and includes a SCM software market overview. After this part, one major part of the dissertation contains an analysis of the dominant SCM software solution mySAP SCM (Release 4.1). The examination of mySAP SCM 4.1 focuses first on technological aspects (software architecture, technological platform and programming language) before the business benefits and functionalities of this SCM software are examined. After that, the functionalities, business benefits and the architecture of mySAP SCM 4.1 are compared with the SCM software requirements obtained from ten SCM professionals from different industries (automotive, logist

Leveraging Artificial Intelligence in Global Epidemics provides readers with a detailed technical description of the role Artificial Intelligence plays in various stages of a disease outbreak, using COVID-19 as a case study. In the fight against epidemics, medical staff are on the front line; but behind the lines the battle is fought by researchers, and data scientists. Artificial Intelligence has been helping researchers with computer modeling and simulation for predictions about disease progression, the overall economic situation, tax incomes and population development. In the same manner, AI can prepare researchers for any emergency situation by backing the medical science. Artificial Intelligence plays

a key and cutting-edge role in the preparedness for and dealing with the outbreak of global epidemics. It can help researchers analyze global data about known viruses to predict the patterns of the next pandemic and the impacts it will have. Not only prediction, AI plays an increasingly important role in assessing readiness, early detection, identification of patients, generating recommendations, situation awareness and more. It is up to the right input and the innovative ways by humans to leverage what AI can do. As COVID-19 has grabbed the world and its economy today, an analysis of the COVID-19 outbreak and the global responses and analytics will pay a long way in preparing humanity for such future situations. Provides readers with understanding of how Artificial Intelligence can be applied to the prediction, forecasting, detection, and testing of global epidemics, using COVID-19 and other recent epidemics such as Ebola, Corona viruses, Zika, influenza, Dengue, Chikungaya, and malaria as case studies Includes background material regarding readiness for coping with epidemics, including Machine Learning models for prediction of epidemic outbreaks based on existing data Includes technical coverage of key topics such as generating recommendations to combat outbreaks, genome sequencing, AI-assisted testing, AI-assisted contact tracing, situation awareness and combating disinformation, and the role of Artificial Intelligence and Machine Learning in drug discovery, vaccine development, and drug re-purposing Master's Thesis from the year 2018 in the subject Business economics - Supply, Production, Logistics,

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grade: 1,5, University of Applied Sciences Fulda, language: English, abstract: The problem of visibility of business processes and the handling of unexpected events, portrays the current challenges involved in supply chain management. The purpose of this thesis is to analyze the sap event management software and its ability to mitigate risks and issues involved in supply chain management. More so, the contribution of SAP EM to the effective functioning of a company in its supply chain network environment will be described. This Thesis is a literature research work, being done as a partial prerequisite for obtaining a Master of Art in Supply Chain Management at the Fulda University of Applied Sciences. This thesis will strive to answer the following questions: How sap event management tool helps in managing risk in supply chain management? How does SAP event management help companies to handle the challenges of today ?s business environment? Whether SAP event management is a type of track and trace instrument or not?

Products and services are the result of the complex interaction of many individual value creators. Every enterprise has business connections with other participants of the supply chain suppliers, service providers, end customers. Supply chain management is the radical orientation of all activities along the value-added chain towards customer benefit. The individual links of the supply chain typically are legally independent entities looking for the respective optimum for their companies. It is a fact, however, that the total of many individual optima does not guarantee an overall optimum

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output. This is precisely where Supply Chain Management sets in: coordination along the whole supply chain to improve the overall performance and the overall costs to the benefit of everyone involved.

The aim of the book is strategic, both external and internal. Special emphasis is on the many new and important fields of logistics management.

SAP EM is SAP's standard solution for monitoring business process status and providing proactive exception management. Five years after the first edition, we now unveil far more details than before. In particular, we now include new chapters covering SAP Transportation Management and SAP Global Trade Services and their use of SAP EM and Operational Management. In addition, we also cover the new SAP EM releases all the way up to Release 9.2, which is in ramp up at the time of publication. We discuss SAP EM with HANA and even bring Fiori in to the discussion. Many tips, tricks and sample code are found throughout the book. We have also greatly spruced up the additional information chapter, which is now a "must have" for any SAP EM consultant or developer to use as a reference guide. The complete IMG, together with verified transactions, are listed in this chapter. If you want to see how to call the SAP EM web service using an ABAP proxy, then check out the section under "development stuff."

This supply chain management reference provides interview questions and answers. Key certification and interview topics include: Advanced Planning and Optimization, Inventory Collaboration Hub, SAP Event

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Management, SAP Exchange Infrastructure, Business Warehouse, and more.

As the most comprehensive reference work dealing with decision support systems (DSS), this book is essential for the library of every DSS practitioner, researcher, and educator. Written by an international array of DSS luminaries, it contains more than 70 chapters that approach decision support systems from a wide variety of perspectives. These range from classic foundations to cutting-edge thought, informative to provocative, theoretical to practical, historical to futuristic, human to technological, and operational to strategic. The chapters are conveniently organized into ten major sections that novices and experts alike will refer to for years to come.

The ability to uncover, share, and utilize knowledge is one of the most vital components to the success of any organization. While new technologies and techniques of knowledge dissemination are promising, there is still a struggle to derive and circulate meaningful information from large data sets. *Strategic Data-Based Wisdom in the Big Data Era* combines the latest empirical research findings, best practices, and applicable theoretical frameworks surrounding data analytics and knowledge acquisition. Providing a multi-disciplinary perspective of the subject area, this book is an essential reference source for professionals and

researchers working in the field of knowledge management who would like to improve their understanding of the strategic role of data-based wisdom in different types of work communities and environments.

The Supply Chain Operation Reference framework is a proven solution to the ever-present business struggle of strengthening and improving company-wide processes. This leading cross-industry model for maximizing efficiency provides readers with a lasting competitive advantage, revealing the key to achieving flawless production in a compressed timeline. By incorporating the proven Supply Chain Council DCOR and CCOR models to expand the process scope, Supply Chain Excellence offers a comprehensive look at the entire value chain process and provides readers with a step-by-step guide for implementing an improvement strategy that will help their organization succeed. With examples and insights from nearly one hundred supply chain improvement projects to draw from, readers will learn how to: identify the causes of misalignment in their company; utilize a scorecard to analyze and evaluate their current processes; strategize, prioritize, and implement a new method; incorporate management techniques such as Six Sigma and Lean; and quantify the financial value of supply chain improvement. The completely updated third edition of Supply Chain Excellence also adapts the use of

the SCOR model for an SAP environment, global enterprises, and small businesses to help any organization keep its sales, manufacturing, distribution, and inventory moving in perfect synchronization.

At the core of this book is the interplay between technological and business innovation and social practice. Although the benefits of 50 years of rapid advances in digital telecommunications and computing technology have not benefited everyone equally, they have nevertheless transformed almost every aspect of the way we live. One area where technology has had a clear impact is in the way we conduct business. The rate of change that brings about modernity has been considerably strengthened by technological advances applied to product manufacturing, distribution, financing, and management, which arguably form the substrate for globalization and consumerism. It is thus no surprise that businesses closely monitor advances in technology and invest considerable resources in exploring possible new applications and market opportunities. Yet, consumers' acceptance of new ways of buying and selling depends as much on business and technology as on our society's culture and the culture of the material environment that defines our values, sensibilities, and thus our commitments. Moreover, the rate of technological innovation is such that to the consumer, technology implementation

is fully opaque. Nonetheless, opportunities to carry out commerce in novel ways also introduce risk to established - cial structures, conventions, and institutions. In modernity, risk management is one of the core functions of society and to be successful in this, societies depend on their trust of experts. Experts take risks on behalf of society and are responsible for evaluating the full extent of a particular set of hazards including those associated with a particular technology.

This book describes the fundamentals of Supply Chain Management in clear and concise terms. It explains why in the near future real competition is going to be between supply chains and what the consequences will be. Managers and decision-makers will be able to build on their business's competitive advantage with the essentials provided in this work. The focus here is upon what you really need to know in order to optimally manage your processes in procurement, manufacturing, warehousing and logistics. In addition to a wealth of illustrations and examples, valuable suggestions for further expansive reading are included. Essential insights are provided into how to analyse and evaluate the supply chain, based upon key aspects from research and practice, which helps readers to initiate their own optimisation processes.

This book gives unique insights into the Supply Chain Event Management (SCEM) of world-leading

companies. Aims, methods, instruments as well as resources and budgets in SCEM are discussed. The book offers real case studies from Top 100 companies. The reader will gain a strong understanding of the way to deal with problems along the supply chain and how to avoid them. SCEM allows timelines to be met with decreased cost and risks.

The implementation of a TMS solution is a highly complex and mission critical project. If executed correctly a good TMS can deliver a number of benefits to the organization in terms of optimization, greater efficiency, reduced errors and improved revenue through accurate invoicing. However a number of projects fail to realize these benefits for a host of reasons such as an incorrect product selection, over customization of the system and lack of detailed processes. The evaluation and selection of the right transportation management system is a very critical step in the successful implementation of a TMS product as well as ensuring that the organization is able to realize the benefits expected from the system. Transportation Management with SAP TM 9 is a guide for CIO/CXOs evaluating options for various transportation management solutions available in the market and helps inappropriate decision making before committing investment. A proven evaluation framework and guidance provided in the book can help decision

makers with product selection and help to create a business case for management approval and design a future roadmap for the organization. The book provides a comprehensive understanding of what SAP transportation management is and is useful for teams involved in TM Implementation and roll outs to ensure preparedness. The book explains end-to-end freight life cycle processes, functional system landscape, implementation challenges and post go-live precautions required to optimize investments in SAP TM. Transportation Management with SAP TM 9 also acts as a step by step implementation guide with details of configuration required to set up a TM9 system. This book also covers the upgrade of SAP TM8 to SAP TM9 which will be useful for existing clients who are on TM 8. Nonavailability of SAP TM skilled resources is a major challenge faced by organizations and the book provides a detailed competency building plan along with skill set requirements to create a competent and trained workforce to manage-transformation. The current book available in the market on SAP TM is based on Version 6 release which does not cover air freight processes. Our book covers end-to-end air freight configuration scenarios for logistic companies. "Supply Chain Event Management (SCEM)" is one of the major topics in application-oriented Supply Chain Management. However, many solutions lack conceptual precision and currently available client-

server SCEN-systems are ill-suited for complex supply networks in today's business environment. Agent-based proactive information logistics promises to overcome existing deficits by providing event-related information to all participants in the distributed environment. Hence, follow-up costs of disruptive events are significantly reduced for all network participants and performance of a supply network is increased. In this book a thorough analysis of the event management problem domain is the starting point to develop a generic agent-based approach to Supply Network Event Management. The main focus lies on practical issues of event management (e.g., semantic interoperability) and economic benefits to be achieved with agent technology in this state-of-the-art problem domain.

Starting from the concept that "there is no point driving a Ferrari in a traffic jam", Basu and Wright demonstrate the importance of good supply chain management in *Managing Global Supply Chains*. Building on the successful *Total Supply Chain Management* and incorporating the new challenges of globalisation, this book demonstrates the practical tools and techniques that add value, deliver cost reduction and improve customer satisfaction. This new edition has been substantially revised and extended to include a holistic approach, incorporating the upstream suppliers and the downstream customers. Further updates to this edition include: New chapters on e-business, emerging markets,

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sustainability and green issues, global supply chains for services and event management, retail management and major project management A section of brand new case studies A new companion website to support lecturers with their teaching This book also provides comprehensive insight into lean and agile supply chains supported by tools, techniques and case examples. Managing Global Supply Chains is a practical text with excellent coverage and is ideal for post-experience business students or learning professionals in supply chain management.

Advanced Planning Systems (APS) are a key enabler of the supply chain management. However, APS are highly complex and difficult to comprehend. This book provides students with valuable insights into the capabilities of state-of-the-art APS and bridges the gap between theory (model building and solution algorithms), software implementation, and adaptation to a specific business case. Our business case – named Frutado – provides a unifying framework for illustrating the different planning tasks that arise in a company – from demand planning to the distribution of goods – that are addressed by APS. In addition, the book guides through interactive learning units which have been created and recorded for each module of SAP ?s APS. Learning units can be downloaded free of charge ready to be displayed in a web browser. Together, the textbook and the learning units provide the required skills to better understand the concepts, models, and algorithms underlying today ?s APS.

Logistic problems can rarely be solved satisfyingly within

one single scientific discipline. This cross-sectional character is taken into account by the Research Cluster for Dynamics in Logistics with a combination of economical, information and production technical and enterprise-oriented research approaches. In doing so, the interdisciplinary cooperation between university, research institutes and enterprises for the solution of logistic problems is encouraged. This book comprises the edited proceedings of the first International Conference on Dynamics in Logistics LDIC 2007. The scope of the conference was concerned with the identification, analysis, and description of the dynamics of logistic processes and networks. The spectrum reached from the planning and modelling of processes over innovative methods like autonomous control and knowledge management to the new technologies provided by radio frequency identification, mobile communication, and networking. Two invited papers and of 42 contributed papers on various subjects give an state-of-art overview on dynamics in logistics. They include routing in dynamic logistic networks, RFID in logistics and manufacturing networks, supply chain control policies, sustainable collaboration, knowledge management and service models in logistics, container logistics, autonomous control in logistics, and logistic process modelling.

Efficient planning and superior execution against clear objectives is the way companies operate best. For many companies, the planning process is carefully orchestrated, objectives are set, budgets are negotiated, resources are allocated, and then it's up to the

organization to execute. But what happens when the unexpected occurs? Say, an event occurs that throws the status quo into turmoil. What if your business declines by 40% in 1 month, what do you do?

Conversely, what if your demand spikes by 50% in just a few months, what then? Suppose a natural disaster happens, or a new technology creates a significant, but unplanned opportunity? We call these events 'stretch opportunities'. This book will focus on strategic thinking and tactical examples of how best to prepare for such events. We will outline common themes across all such challenges. We will introduce three key management concepts: Flexibility, Agility and Real Options. We also include a specific chapter on how to structure supply chains to capitalize on stretch opportunities and we provide specific tactical frameworks to build in agility, flexibility and real options into a supply chain. We will end with a checklist that managers can use to ensure that the right questions are asked in developing supply chains so that the ability to "surge" at profitable opportunities is nourished.

This handbook is a repository of state-of-the-art knowledge about enterprise resource planning (ERP) systems and applications. It presents cutting edge articles on ERP systems by leading researchers in the field from around the world. The articles discuss frontier areas of research in the field of ERP. They cover a wide range of topics concerned with ERP systems including their technology-related issues, their architecture, and their implementation. The book also presents case studies and practical examples in its final section to

further clarify the concepts.

Supply Chain Management, Enterprise Resources Planning (ERP), and Advanced Planning Systems (APS) are important concepts in order to organize and optimize the flow of materials, information and financial funds.

This book, already in its fifth edition, gives a broad and up-to-date overview of the concepts underlying APS.

Special emphasis is given to modeling supply chains and implementing APS successfully in industry.

Understanding is enhanced by several case studies covering APS from various software vendors. The fifth edition contains updated material, rewritten chapters and an additional case study.

Giving organizations the ability to track, secure, and manage items from the time they are raw materials through the life-cycle of the product, radio frequency identification (RFID) makes internal processes more efficient and improves overall supply chain responsiveness. Helping you bring your organization into the future, RFID in the Supply Chain: A Guide to Selection and Implementation explains RFID technology, its applications in SCM, data storage and retrieval, business processes, operational and implementation problems, risks, security and privacy, facility layout, handling systems and methods, and transportation costs. In short, with its soup-to-nuts coverage, the book ensures that your RFID implementation is successful and that you get the most from your investment. The book discusses the major paradigm shift in product traceability that began with transitioning to RFID technology from bar code technology. It examines the economic feasibility of

rolling out RFID and the challenges in supply chain synchronization, customer privacy, security, operations and IT, logistics, program management, education and training, and implementation, as well as what lessons have been learned. The author addresses the RFID business processes needed to analyze and resolve problems the suppliers face when they deal with multiple customers, each with a different mandate, and with their own set of suppliers. Going beyond the technology and how it has changed supply chain processes, the book includes selection guidelines and implementation examples, such as speed of tag reads versus quality of computer inputs and optimal tag location. The author discusses the implementation of a business process model and the separate but equal concerns that business and IT executives have about the implementation of RFID applications. The book also covers security, integrated control management linked to the corporate strategy, and laws and regulations. “Logistic Core Operations with SAP” not only provides an overview of core logistics processes and functionality—it also shows how SAP’s Business Suite covers logistic core operations, what features are supported, and which systems can be used to implement end-to-end processes in the following logistic core disciplines: Procurement, Distribution, Transportation, Warehouse Logistics and Inventory Management, and Compliance and Reporting. In this context the authors not only explain their integration, the organizational set-up, and master data, but also which solution fits best for a particular business need. This book serves as a solid

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foundation for understanding SAP software. No matter whether you are a student or a manager involved in an SAP implementation, the authors go far beyond traditional function and feature descriptions, helping you ask the right questions, providing answers, and making recommendations. The book assists you in understanding SAP terminology, concepts and technological components as well as their closed-loop integration. Written in a clear, straight-forward style and using practical examples, it contains valuable tips, illustrative screenshots and flowcharts, as well as best practices—showing how business requirements are mapped into software functionality.

This book provides comprehensive explanatory content of the supply chain visibility business process and technical architecture of SAP Event Management (Release 5.1). In addition, the book will provide detailed step-by-step set-up content for five critical supply chain visibility processes: Procure to Pay, Order to Cash, Manufacturing, Transportation and Returnable Items based on Supply Chain council's SCOR framework. The book also covers details on SAP EM integration with other SAP Solutions (e.g. Transportation, Supply Network Collaboration) and closes by explaining the monitoring and error handling procedures required post-implementation of SAP Event Management.

Blockchain and Supply Chain Management combines discussions of blockchain and supply chains, linking technologies such as artificial intelligence, Internet of Things, satellite imagery, and machine vision. The book examines blockchain's basic concepts, relevant theories, and its roles in meeting key supply chain objectives. The book addresses problems related to inefficiency, opacity, and fraud, helping

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the digitization process, simplifying the value creation process, and facilitating collaboration. The book is balanced between blockchain and supply chain application and theory, covering the latest technological, organizational and regulatory developments in blockchain from a supply chain perspective. The book discusses the opportunities, barriers, and enablers of blockchain in supply chain policy, along with legal and ethical implications. Supply chain management faces massive disruption with the dynamic changes in global trade, the impact of Covid-19, and technological innovation. Entire industries are also being transformed by blockchain, with some of the most promising applications in supply chain management. Provides theoretical and practical insights into both blockchain and supply chains Features numerous illustrative case studies, boxes, tables, and figures Examines blockchain's impacts on supply chains in four key industries: Food and beverage, healthcare, pharmaceuticals, and finance

This volume provides a foundation in digital accounting by covering such fundamental topics as accounting software, XBRL (eXtensible Business Reporting Language), and EDI. The effects of the Internet and ERP on accounting are classified and presented for each accounting cycle, along with a comprehensive discussion of online controls.

Christian Hunewald arbeitet die Prinzipien und Funktionen des Supply Chain Event Management (SCEM) heraus und definiert seine Rolle innerhalb des Supply Chain Management. Seine besonderen Anforderungen, Potentiale und Nutzen werden am Beispiel eines Automobilzulieferers sowie des mySAP Event Managers 4.0 aufgezeigt. Darüber hinaus präsentiert der Autor eine Einführung in die Radio Frequency Identification Technologie (RFID) und demonstriert deren Nutzen für SCEM.

This edited book describes new trends in supply chain design

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and management with an emphasis on technologies and methodologies. It contains guidelines detailing the real-world applications of these technologies and methodologies. This book is of interest to researchers and practitioners and can also be used as a reference handbook by lecturers and postgraduate students in this field.

This essential guide brings supply chain theory to life. Intended for readers with a business interest in supply chain management, the book covers the key topics in eleven chapters, including planning, sourcing, making, delivering and returning, as well as strategy, people, finance, customer service and outsourcing. Each chapter starts with a brief summary and learning objectives that guide the reader through the text. This second edition also explores digital, sustainability and innovation impacts on today's global supply chains. The book is written in a clear and simple way, featuring a variety of figures, tables and recommendations for further reading. The respective chapters conclude with real-life case studies from different companies, illustrating best practices. In the course of their work, the authors have met professionals all over the world who are passionate about their business achievements. By including their vivid examples, the guide brings theory to life, enabling readers to understand and embrace the concepts and ideas presented. Colin Scott, Henriette Lundgren and Paul Thompson are experts in supply chain management and have worked with practitioners in businesses across the globe. Endorsement: This guide is a really useful reminder of what good practice is and how it should be applied within supply chain management. The book is relevant for students of supply chain management and professional practitioners alike. This book offers an invaluable guide to understanding the specific dynamics of your supply chain and the fundamentals underpinning it. It provides the framework for delivering a

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supply chain strategy based upon recognised best practice.
Martin McCourt, CEO, Dyson Limited .

Enterprise Resource Planning (ERP) und Supply Chain Management (SCM) gehören zu den Kernaufgaben eines Industrieunternehmens. Sie haben sich evolutionär aus der Produktionsplanung und -steuerung (PPS) herausentwickelt. Ein Großteil der betriebswirtschaftlichen, administrativen und teilweise auch technischen Aufgaben eines Industrieunternehmens wird heute durch ERP- und SCM-Systeme unterstützt. Das Buch erklärt die konzeptionellen Grundlagen der Systeme, zeigt auf, wie typische Geschäftsprozesse mit Hilfe praktischer Systeme (z.B. SAP ERP) durchgeführt werden, und behandelt aktuelle Entwicklungen wie Industrie 4.0. Fertigungsnahe und technische Anwendungssysteme werden mit ihren Schnittstellen um ERP und SCM herum platziert. Die praktische Umsetzung theoretischer Konzepte illustrieren zahlreiche Anwendungsbeispiele.

New approaches and technologies are required to coordinate the interdependent interests of economic entities. Distributed decision making and self-organization become increasingly important where hierarchical planning reaches its limits. Therefore, innovative solutions have to face those challenges allowing especially for coordination and information processing between distributed entities. In particular market-based coordination mechanisms provide this opportunity; they can be efficiently combined with powerful technologies like software agents to build the flexible coordination infrastructures for today's and tomorrow's electronic business. Science and industry will have to collaborate. Not only to identify the challenges of the prospering information society and to bring them onto our research agendas. Consequently, the book at hand is targeted towards scientists and practitioners likewise.

Dirk Schmidt zeigt Anwendungsszenarien der RFID-Technologie im Mobile Supply Chain Event Management auf und stellt anhand aktueller empirischer Studien die Verbreitung der RFID-Technologie in der Praxis dar. So bietet dieses Buch konkrete Hilfestellung im Hinblick auf den Einsatz der RFID-Technologie im Supply Chain Event Management.

In order to make strategy happen there is a need for powerful management information systems. SAP focuses on the application of modern business administration concepts, e.g. Value Based Management, the Balanced Scorecard, the Management Cockpit or flexible planning methods. The book describes the methodology and implementation of a powerful tool for enterprise management. Practical examples show how SAP Strategic Enterprise Management/Business Analytics (SAP SEM/BA) can help to improve cross functional planning, reporting and analyzing. SAP SEM/BA is a leading edge IT-solution for top management and related departments in large enterprises and groups. It demonstrates the state of the art of modern management information and decision support systems.

This book is about running modern industrial enterprises with the help of information systems. Enterprise resource planning (ERP) is the core of business information processing. An ERP system is

