

## Interplay 12th Edition

In juli 2005 treft de politie van Florida in een piepklein achterkamertje van een vervallen huis een kind aan, een meisje van een jaar of zes, vervuild en onder de vlooiën- en luizenbeten. Ze kijkt dwars door hen heen, wiegend en zwijgend. Het meisje wordt acuut meegenomen en blijkt in de bijna zeven jaar van haar leven nooit geknuffeld, voorgelezen of verzorgd te zijn. Er lijkt geen hoop op herstel, de jaren dat een kind leert praten en liefhebben liggen al een jaar of twee achter haar. Diane en Bernie Lierow hebben besloten een kind te adopteren. Ze hebben samen al een zoon en willen graag nog een dochter. Liefst een die zindelijk en zelfstandig is en al een beetje voor zichzelf kan zorgen. Maar dan kijken ze in de grote bruine ogen van Dani. Tegen ieders advies in adopteren ze haar. Met kleine stapjes leren ze Dani communiceren, eten, liefhebben... kortom, weer een kind te zijn.

This book constitutes the refereed proceedings of five workshops symposia, held at the 38th International Conference on Conceptual Modeling, ER 2019, in Salvador, Brazil, in November 2019. The 34 papers promote and disseminate research on theories of concepts underlying conceptual modeling, methods and tools for developing and communicating conceptual models, techniques for transforming conceptual models into effective implementations, and the impact of conceptual modeling techniques on databases, business strategies and information systems. The following workshops are included in this volume: Workshop on Conceptual Modeling, Ontologies and Metadata Management for FAIR Data (FAIR), 6th Workshop on Conceptual Modeling in Requirements Engineering and Business Analysis (MREBA), 2nd International Workshop on Empirical Methods in Conceptual Modeling (EmpER), 8th International Workshop on Modeling and Management of Big Data (MoBiD19), and 7th International Workshop on Ontologies and Conceptual Modelling (OntoCom).

Quality control is changing along with the manufacturing environment. A series of revolutionary changes will occur in management contents, methods, capabilities, and real-time effectiveness and efficiency of management. As an essential factor in intelligent manufacturing, quality control systems require real and comprehensive innovation. Focused on new trends and developments in quality control from a worldwide perspective, this book presents the latest information on novel approaches in quality control. Its thirteen chapters cover three topics: intelligent manufacturing, robust design, and control charts.

Family-owned and family-run firms, which are mostly small and medium-sized enterprises, are important when it comes to tourist destinations. It is therefore essential to understand how family firms address future risks and the challenges they face as part of the tourism industry. Since family businesses play such an important role for the entire tourism industry, it is worthwhile to analyze this business type when it comes to organizational resilience. Further, the development of practical solutions from field or case studies are beneficial for creating valuable learning effects for both firms and destinations alike. The examination of one risk scenario and its successful or missing management might be beneficial to create useful learning effects for the future. Therefore, it is essential to understand contemporary issues and future challenges of family firms in the hospitality/service industry and to examine different perspectives at an individual, firm, and destination management level. Resiliency Models and Addressing Future

Risks for Family Firms in the Tourism Industry provides an in-depth examination of tourism family firms, since these firms are essential for supplying solutions for challenges such as dealing with uncertainty, becoming or remaining resilient, and creating sustainable tourism destinations. The chapters address the challenges of sustainability and resilience in an uncertain world and connects knowledge from family business research to tourism research, focusing on hospitality. Highlighted topics include organization ambidexterity, pandemic risk, firm management and leadership, and technology use in firm operations. This book is essential for family firms, hotel management, entrepreneurs, restaurateurs, tourism professionals, academicians, researchers, and students seeking the most advanced research on family firm's resilience and risk management within the tourism industry. Preparing for the Occupational Therapy Assistant Board Exam: 45 Days and Counting provides a comprehensive overview for occupational therapy assistant students preparing to take the Certified Occupational Therapy Assistant (COTA) exam. Each new print copy includes Navigate 2 Preferred Access that unlocks a complete eBook, Study Center, Homework and Assessment Center, Navigate 2 TestPrep with over 500 practice questions.

Trevor Noahs bijzondere levensverhaal - van een arme jeugd onder de apartheid in Zuid-Afrika tot geliefde comedian en presentator van The Daily Show - begon met een misdaad: zijn geboorte. Hij werd, hoewel gemengde relaties verboden waren, geboren als zoon van een blanke Europese vader en een zwarte Xhosa-moeder, die voor de buitenwereld moest doen alsof ze zijn nanny was in de weinige momenten dat ze als gezin samen waren. Zijn briljante, excentrieke moeder speelde een hoofdrol in zijn leven: ze was komisch en diepgelovig (ze gingen zes dagen per week naar de kerk en op zondag zelfs drie keer), en hielp Trevor op zijn hobbelige weg naar wereldfaam. Trevors belevenissen zijn afwisselend bizar, gevoelig en hilarisch. Zo vertelt hij hoe ze rupsen aten als er geen geld was, hoe hij uit een auto werd geslingerd tijdens een poging tot kidnapping, en over tienerverliefdheden in een door huidskleur geobsedeerde maatschappij. Zijn verhalen schetsen een onvergetelijk portret van een jongen die opgroeit in een snel veranderende wereld, gewapend met een scherp gevoel voor humor en onvoorwaardelijke moederliefde.

De 26-jarige Jean Louise Finch – 'Scout' – vertrekt vanuit New York om haar vader Atticus in Maycomb, Alabama te bezoeken. Tegen de achtergrond van de spanningen rond de burgerrechten en de politieke strijd in het zuiden van Amerika, ervaart Jean Louise een bitterzoete thuiskomst wanneer ze de waarheid leert over haar familie, haar geboortestad en de mensen die ze liefheeft. Herinneringen uit haar jeugd komen bovendien en haar waarden en overtuigingen worden op de proef gesteld. Vele, inmiddels iconische, personages uit Spaar de spotvogel keren terug in Ga heen, zet een wachter, dat een perfect portret schetst van een jonge vrouw en haar wereld die beide een pijnlijke, maar noodzakelijke verandering doormaken. Ga heen, zet een wachter werd halverwege de jaren vijftig geschreven en is een onvergetelijke roman, vol wijsheid, menselijkheid, passie en humor. Een ontroerend boek dat niet alleen een prachtig tijdsbeeld oproept, maar ook relevant is voor onze huidige tijd. Het bevestigt de voortdurende kracht van Spaar de spotvogel en geeft tegelijkertijd extra diepte en een nieuwe betekenis aan deze Amerikaanse klassieker.

Gender, Communication, and the Leadership Gap is the sixth volume in the Women and Leadership: Research, Theory, and Practice series. This cross-disciplinary series, from the International Leadership Association, enhances leadership knowledge and improves leadership development of women around the world. The purpose of this volume is to highlight connections between the fields of communication and leadership to help address the problem of underrepresentation of women in leadership. Readers will profit from the accessible writing style as they encounter cutting-edge scholarship on gender and leadership. Chapters of note cover microaggressions, authentic leadership, courageous leadership, inclusive leadership, implicit bias, career barriers and levers, impression management, and the visual rhetoric of famous women leaders. Because women in leadership positions occupy a contested landscape, one goal of this collection is to clarify the contradictory communication dynamics that occur in everyday interactions, in national and international contexts, and when leadership is digital. Another goal is to illuminate the complexities of leadership identity, intersectionality, and perceptions that become obstacles on the path to leadership. The renowned thinkers and scholars in this volume hail from both Leadership and Communication disciplines. The book begins with Sally Helgesen and Brenda J. Allen. Helgesen, co-author of *The Female Vision: Women's Real Power at Work*, discusses the two-fold challenge women face as they struggle to articulate their visions. Her chapter offers six practices women can use to relieve this struggle. Allen, author of the groundbreaking book, *Difference Matters: Communicating Social Identity*, discusses the implications of how inclusive leadership matters to women and what it means to think about women as people who embody both dominant and non-dominant social identity categories. She then offers practical communication strategies and an intersectional ethic to the six signature traits of highly inclusive leaders. Each chapter includes practical solutions from a communication and leadership perspective that all readers can employ to advance the work of equality. Some solutions will be of use in organizational contexts, such as leadership development and training initiatives, or tools to change organizational culture. Some solutions will be of use to individuals, such as how to identify and respond productively to micro-aggressions or how to be cautious rather than optimistic about practicing authentic leadership. The writing in this volume also reflects a range of styles, from in-depth scholarship that produces new knowledge to shorter forums that feature interesting ideas worth considering.

*Law Enforcement Interpersonal Communication and Conflict Management: The IMPACT Model* provides law enforcement professionals with a comprehensive, easy-to-follow model designed specifically to improve communications with victims, witnesses, subjects, and other members of the public. Harnessing 30 years of front line law enforcement experience, author Brian D. Fitch outlines practical strategies in a six-step model, IMPACT, which asks professionals to: Identify and master emotions Master the story Promote positive behavior Achieve Rapport Control your response Take perspective When used correctly, this model will help readers communicate and connect more effectively with people in virtually any law enforcement environment.

Dit boek brengt de magie van het leven terug waarvan je als kind zo onder de indruk was. Het leven was adembenemend, opwindend en ontzagwekkend, en dat is het nog steeds! Als je maar weet waardoor magie wordt voortgebracht. Rhonda Byrne neemt je bij de hand. Een mysterie wordt onthuld, afkomstig van een heilige tekst. Stap voor stap komen eeuwenoude geheime lessen, onthullingen en wetenschappelijke wetten samen. Het resultaat na 28 dagen: een geluksniveau dat je niet voor mogelijk had gehouden.

Sociology: A Global Introduction, with its international outlook and cultural diversity, represents a unique and complete learning resource for sociology students worldwide. Each chapter addresses a new change in society, and reveals how progress in society often comes at a price. This text has been fully updated to include the latest key debates, topics and data, and also highlights the importance of technology in contemporary social life.

Young people want to know how they can be successful and do so without being stressed. Adults in their lives want to help. The principles presented in this book provide students with powerful tools to help meet the challenges they face today. It also gives parents potent suggestions on how they can support their children to be successful academically and socially—with less stress. Being “educated” is more than academics. Educated students have learned success principles not taught in the typical classroom. Educated students are less prone to stress, and generally happier. This book will show youth how to be truly “educated”. Some of the “tips” in Student Success with Less Stress include:

- Proven motivational and success principles.
- Dynamic study strategies.
- Mega-learning: What schools do not teach.
- Memorizing made easy.
- Classroom strategies for the extra edge.
- Reducing stress and anxiety.
- Overcoming roadblocks to achievement.
- How to be a great leader.
- How parents can support and respond.
- Learning differences and how to access special education programs.
- Maneuvering the college search and application process.
- Paying for college.
- Our education system (and students) at risk, and what can be done.

Multistate and Multinational Guide to Estate Planning analyzes the legal aspects of individual wealth transfers across state and national boundaries. In addition, the Guide seeks to develop workable strategies for the attorney involved with a multijurisdictional client. Planning is a central concern of Multistate and Multinational Guide to Estate Planning. The set is divided into six parts. The first is an overview of the topic. Part II is concerned with professional issues, particularly malpractice problems across state and national lines. Part III investigates the ties that influence which law is chosen to resolve legal questions that arise in the multijurisdictional setting. Part IV addresses specific restrictions on testamentary freedom. Part V deals with the intricacies of choice of law involving wills, trusts and estates. Part VI addresses tax matters at the multistate and multinational levels.

The Event of Style in Literature brings discussions about the question of style up-to-date by schematising the principal issues relating to the topic through a critical overview of the canon of style studies. It reads the work of Jacques Derrida, Maurice Blanchot, and Hans-Georg Gadamer as groundbreaking and 'eventful' interventions.

Tchaikovsky has long intrigued music-lovers as a figure who straddles many borders--between East and West, nationalism and cosmopolitanism, tradition and innovation, tenderness and bombast, masculine and feminine. In this book, through consideration of his music and biography, scholars from several disciplines explore the many sides of Tchaikovsky. The volume presents for the first time in English some of Tchaikovsky's own writings about music, as well as three influential articles, previously available only in German, from the 1993 Tübingen conference commemorating the centennial of Tchaikovsky's death. Tchaikovsky's distinguished biographer, Alexander Poznansky, reveals new findings from his most recent archival explorations in Kiln, Tchaikovsky's home. Poznansky makes accessible for the first time the full text of perviously censored letters, clarifying issues about the composer's life that until now have remained mere conjecture. Leon Botstein examines the world of realist art that was so influential in Tchaikovsky's day, while Janet Kennedy describes how interpretations of Tchaikovsky's ballet Sleeping Beauty act as a barometer of the aesthetic and even political climate of several generations. Natalia Minibayeva elucidates the First Orchestral Suite as a workshop for Tchaikovsky's composition of large-scale works, including symphony,

opera, and ballet, while Susanne Dammann discusses the problematic Fourth Symphony as a work perfectly poised between East and West. Arkadii Klimovitsky considers Tchaikovsky's role as a link between Russia's Golden and Silver Ages. The extensive interaction between music and literature in this period forms the basis for Rosamund Bartlett's essay on creative parallels between Tchaikovsky and Chekhov. Richard Wortman describes the political climate at the end of Tchaikovsky's life, including Alexander III's mania for re-creating seventeenth-century Russian culture. Caryl Emerson, Kadja Grönke, and Leslie Kearney examine a number of issues raised by Tchaikovsky's operas. Marina Kostalevsky translates Nikolai Kashkin's 1899 review of Tchaikovsky's controversial opera *Orleanskaia Deva* (The Maid of Orleans). The book concludes with examples of theoretical writing by Tchaikovsky and Rimsky-Korsakov, authors of Russia's first two systematic books on music theory. Lyle Neff translates and provides commentary on compositional issues that Tchaikovsky discusses in personal correspondence, as well as Rimsky-Korsakov's analysis of his own opera *Snegurochka* (The Snow Maiden). *Tchaikovsky and His World* will change how we understand the life, works, and intellectual milieu of one of the most important and beloved composers of the nineteenth century. Originally published in 1998. The Princeton Legacy Library uses the latest print-on-demand technology to again make available previously out-of-print books from the distinguished backlist of Princeton University Press. These editions preserve the original texts of these important books while presenting them in durable paperback and hardcover editions. The goal of the Princeton Legacy Library is to vastly increase access to the rich scholarly heritage found in the thousands of books published by Princeton University Press since its founding in 1905.

InterplayThe Process of Interpersonal Communication

Nursing Diagnosis Handbook, 12th Edition Revised Reprint with 2021-2023 NANDA-I® Updates - E-Book

This book addresses groundwater governance, a subject internationally recognized as crucial and topical for enhancing and safeguarding the benefits of groundwater and groundwater-dependent ecosystems to humanity, while ensuring water and food security under global change. The multiple and complex dimensions of groundwater governance are captured in 28 chapters, written by a team of leading experts from different parts of the world and with a variety of relevant professional backgrounds. The book aims to describe the state-of-the-art and latest developments regarding each of the themes addressed, paying attention to the wide variation of conditions observed around the globe. The book consists of four parts. The first part sets the stage by defining groundwater governance, exploring its emergence and evolution, framing it through a socio-ecological lens and describing groundwater policy and planning approaches. The second part discusses selected key aspects of groundwater governance. The third part zooms in on the increasingly important linkages between groundwater and other resources or sectors, and between local groundwater systems and phenomena or actions at the international or even global level. The fourth part, finally, presents a number of interesting case studies that illustrate contemporary practice in groundwater governance. In one volume, this highly accessible text not only familiarizes water professionals, decision-makers and local stakeholders with groundwater governance, but also provides them with ideas and inspiration for improving groundwater governance in their own environment.

The only text about counseling theories and techniques developed specifically for upper-level rehabilitation counseling students and practitioners, this book is now fully updated with a focus on evidence-based practice. It reflects the great strides made in incorporating research-based knowledge into counseling/therapy interventions since the first edition's publication nearly 10 years ago. The book disseminates the expertise of many of the most esteemed leaders and academic scholars in rehabilitation counseling. These authors emphasize state-of-the-art scientific evidence that supports the effectiveness of various counseling approaches and techniques for people with and without disabilities. New topics include evidence-based practice related to counseling/psychotherapy and motivational interviewing. Methodologies include person-centered counseling, solution-focused brief therapy, gestalt therapy, cognitive and behavioral therapies, psychodynamic therapy, and an Adlerian approach. The book describes basic counseling skills for rehabilitation, including motivational interviewing, group procedures, family counseling, and career and vocational counseling. Also addressed are counseling for individuals with substance abuse disorders, physical disabilities, psychiatric disabilities, and multicultural issues in counseling. Additionally, the book covers such professional issues as supervision in rehabilitation settings and managing risk. Case studies highlight the application of theories and techniques, and each chapter also includes learning objectives and discussion exercises. Accompanying ancillaries include an instructor's manual containing a sample syllabus, an item bank for developing quizzes and exams, and classroom exercises, and PowerPoint presentations for each chapter. The text also serves as a valuable reference for rehabilitation and related health professions such as nursing, occupational therapy, physical therapy, speech and language therapy, and social work.

**NEW TO THE SECOND EDITION:** Emphasizes state-of-the-art scientific evidence that supports the effectiveness of leading rehabilitation counseling theories and techniques  
Focuses on counseling theories and techniques regarding rehabilitation and health and chronic illness and disability  
Serves as a text for upper-level rehabilitation counseling students and a reference for rehabilitation counseling professionals  
Includes new chapters on evidence-based practice regarding counseling and therapy and motivational interviewing  
Instructor's manual and PowerPoint presentations

Fong Chan, PhD, CRC, received his PhD in rehabilitation counseling psychology from the University of Wisconsin–Madison in 1983. He is a full professor and director of clinical training (PhD Rehabilitation Psychology Program) in the Department of Rehabilitation Psychology and Special Education, University of Wisconsin–Madison. He is also the codirector of the Rehabilitation Research and Training Center on Evidence-Based Vocational Rehabilitation Practices. Before joining the faculty at University of Wisconsin–Madison in 1992, he was on the faculty in the Department of Psychology at the Illinois Institute of Technology for 4 years and the Department of Rehabilitation Counseling Psychology at the University of Texas Southwestern Medical Center for 5 years. He is a certified rehabilitation counselor, a licensed psychologist, and a

fellow in the American Psychological Association. Dr. Chan has more than 30 years of experience conducting applied rehabilitation research in the topical areas of psychosocial interventions, demand-side employment, transition and postsecondary education, evidence-based practice, and research methodologies. Dr. Chan has published over 250 refereed journal articles and book chapters. In addition, he is the editor of four textbooks: Case Management for Rehabilitation Health Professionals; Counseling Theories and Techniques for Rehabilitation Health Professionals; Understanding Psychosocial Adjustment to Chronic Illness and Disability: A Handbook for Evidence-Based Practitioners in Rehabilitation; and Certified Rehabilitation Counselor Examination Preparation: A Concise Guide to the Foundations of Rehabilitation Counseling. He also served as the co-chair for the U.S. Department of Education Rehabilitation Services Administration's 33rd Institute for Rehabilitation Issues on Evidence-Based Practice. Norman L. Berven, PhD, is professor emeritus in the Department of Rehabilitation Psychology and Special Education, University of Wisconsin–Madison, having served on the faculty since 1976, and he has chaired the rehabilitation psychology program for more than 20 years. He previously held positions as a rehabilitation counselor at the San Mateo County Mental Health Service in California (now the San Mateo County Behavioral Health and Recovery Services), as a research associate at the ICD Rehabilitation and Research Center (now the Institute for Career Development) in New York City, and as an assistant professor at Seton Hall University. He is licensed as a psychologist and as a professional counselor by the state of Wisconsin and also holds the certified rehabilitation counselor credential. He is a fellow in the American Psychological Association and is a member of several professional associations in counseling, rehabilitation counseling, assessment, and counselor education. He has published more than 80 journal articles and book chapters on topics related to rehabilitation counseling, assessment, and counselor education and training. He has received the James F. Garrett Award for a Distinguished Career in Rehabilitation Research from the American Rehabilitation Counseling Association (ARCA), the ARCA Distinguished Professional Award, the American Counseling Association (ACA) Research Award, and 10 ARCA Research Awards. He has also received distinguished alumni awards from the Graduate Programs in Rehabilitation at the University of Iowa and from the rehabilitation psychology program at the University of Wisconsin–Madison. Kenneth R. Thomas, DEd, received his undergraduate and graduate education at Penn State University and his psychoanalytic education at the Center for Psychoanalytic Study in Chicago. Prior to receiving his doctoral degree, Dr. Thomas worked as a rehabilitation counselor for the Pennsylvania Bureau of Vocational Rehabilitation at the Pennsylvania Rehabilitation Center in Johnstown. Following a 1-year academic appointment in the counselor education program at Penn State, he joined the faculty at the University of Wisconsin–Madison. At Wisconsin, he held several administrative positions, including chair of the Department of Rehabilitation Psychology and Special

Education, chair of the Department of Therapeutic Science, and director of the Educational and Psychological Training Center within the School of Education. He was awarded professor emeritus status at the university in 2002. He has published three books and more than 125 refereed journal articles and book chapters in the areas of counseling, rehabilitation, disability, and psychoanalysis. He is a past president of the American Rehabilitation Counseling Association (ARCA), a fellow in three divisions of the American Psychological Association, and a recipient of the James Garrett Award for a Distinguished Career in Rehabilitation Research from the ARCA. He has also received the University of Wisconsin School of Education Distinguished Faculty Achievement Award, and he holds Alumni Fellow status at Penn State University.

SCORE YOUR HIGHEST ON MEDICAL PHARMACOLOGY COURSE AND BOARD EXAMS WITH THE WORLD'S BESTSELLING PHARMACOLOGY REVIEW BOOK! From the authors of the field's most trusted textbook, Katzung & Trevor's Basic & Clinical Pharmacology, this full-color resource delivers a clear, concise review of fundamental concepts, backed by more than 800 questions and answers. The chapter-based approach facilitates use with course notes or larger texts. EVERYTHING YOU NEED TO EXCEL:

- Concise discussion of the major concepts that underlie basic principles or specific drug groups in every chapter
- Full-color tables and figures (many new to this edition)
- Review questions followed by answers and explanations
- Two comprehensive 100-question practice exams, followed by answer keys and explanations for correct answers
- Diagrams that visually organize drug groups and concepts
- A list of high-yield terms and definitions you must know
- Skill Keeper Questions that prompt you to go back and review previous material to understand the link between topics
- A checklist of tasks you should be able to perform upon completion of the chapter
- Summary Tables that list the important drugs and include key information about their mechanism of action and effects, clinical uses, pharmacokinetics, drug interactions, and toxicities
- An Appendix of test taking strategies for the highest score possible

The Handbook of Communication Skills is recognised as one of the core texts in the field of communication, offering a state-of-the-art overview of this rapidly evolving field of study. This comprehensively revised and updated fourth edition arrives at a time when the realm of interpersonal communication has attracted immense attention. Recent research showing the potency of communication skills for success in many walks of life has stimulated considerable interest in this area, both from academic researchers, and from practitioners whose day-to-day work is so dependent on effective social skills. Covering topics such as non-verbal behaviour, listening, negotiation and persuasion, the book situates communication in a range of different contexts, from interacting in groups to the counselling interview. Based on the core tenet that interpersonal communication can be conceptualised as a form of skilled activity, and including new chapters on

cognitive behavioural therapy and coaching and mentoring, this new edition also places communication in context with advances in digital technology. The Handbook of Communication Skills represents the most significant single contribution to the literature in this domain. Providing a rich mine of information for the neophyte and practising professional, it is perfect for use in a variety of contexts, from theoretical mainstream communication modules on degree programmes to vocational courses in health, business and education. With contributions from an internationally renowned range of scholars, this is the definitive text for students, researchers and professionals alike.

Preparing for the Occupational Therapy National Board Exam: 45 Days and Counting, Second Edition is a comprehensive overview for occupational therapist students preparing to take the National Board for Certification in Occupational Therapy (NBCOT) OTR exam. It utilizes a well-received health and wellness focus and includes tips and self-assessment forms to develop effective study habits. Unlike other OTR examination review guides, this text chooses to provide a more structured and holistic approach, including a detailed calendar and plan of study for the 45 days leading up to the exam.

'Leerschool van Tara Westover is een gelaagde zoektocht naar een persoonlijk bewustzijn.' \* \* \* \* - Freek de Jonge in de Volkskrant 'Dit is een ongelooflijk boek [...] Ik kan niet begrijpen dat ze bij De Wereld Draait Door, dat boekenpanel, niet meteen heeft geroepen 'dit is fantastisch, dit moet je lezen, dit is ongelooflijk'. - Maarten 't Hart 'Schitterend. Er gaat niets boven het ontdekken van een jonge schrijver met zoveel kracht en talent.' - Stephen Fry 'Het is het indrukwekkende en schrijnende verhaal van een vrouw die zich met veel moeite weet te ontworstelen aan een gezin waarvan de ouders afzondering zoeken van de wereld, en de pijn die de breuk veroorzaakt.' - Trouw Al op jonge leeftijd moeten Tara en haar zes broers en zussen risicovol werk verrichten in het bedrijf van hun vader. Ze leren een heftruck te besturen en verzamelen schroot op het erf om in het onderhoud van de familie te voorzien. Het gezin leeft zo afgesloten van de gemeenschap dat er niemand is om Tara te onderwijzen, haar naar een dokter te brengen na een ernstig ongeluk, of om in te grijpen wanneer haar broer gewelddadig wordt. Tara slaagt er echter in zichzelf wiskunde en grammatica bij te brengen en ze wordt aangenomen aan Brigham Young University. Daar begint haar weg tot zelfontplooiing, waarbij ze niet alleen worstelt met haar gebrek aan kennis door haar geïsoleerde opvoeding, maar ook tot de pijnlijke conclusie moet komen dat een breuk met haar familie onvermijdelijk is.

This text/workbook is a step-by-step guide through the case management process, from intake and assessment to referrals and termination. The fifth edition focuses on what is most important for students to consider, document, and pass along in each step of the human services process. Chapters walk students through each step of the case management process, while realistic exercises drawn from active professionals expose students to a broad range of true-

to-life circumstances and difficulties. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

This book offers an updated article-by-article commentary of the Rome I Regulation, applicable in the courts of nearly all European countries to identify the law applicable to international contracts. The commentary is authored by an international group of academics and practitioners, who all have practical experience with international contracts and, thus, were able to focus on the needs of practice. This volume will be not only a reference guide for judges and practitioners alike, but also a crucial resource for academics and researchers.

An all-inclusive overview of cardiology in a trusted landmark reference A Doody's Core Title ESSENTIAL PURCHASE! 5 STAR DOODY'S REVIEW! "This well-organized textbook begins with a thoughtful discussion of cardiology's past and future. It presents readers with the foundations of cardiovascular medicine and the basics of cardiovascular evaluation. These initial chapters provide an excellent overview of topics in general cardiology from guidelines to newer diagnostic modalities such as MRI, CT, and PET. Subsequently, the book is organized to provide readers with a focused approach to other areas of cardiology from heart failure to electrophysiology and interventional cardiology." This is a very useful reference that compiles a vast amount of information on the diagnosis and management of cardiovascular diseases in one book. It continues to be one of best overall references in this field. -- Doody's Review Service Developed by a team of internationally renowned editors and authors, Hurst's The Heart is synonymous with the most comprehensive and current perspectives on treating the full range of heart problems. Inside, you'll get an incisive look at all the global advances in the diagnosis and management of cardiovascular disease, including the translation of basic science research into clinical applications. And integrated throughout are the latest treatment protocols, ACC/AHA and ESC treatment guidelines, as well as quick-reference tables and algorithms. NEW to this Edition: Stunning full-color illustrations Information from the COURAGE trial, covering the use and misuse of drug eluting stents Vital coverage of advances in the treatment of pulmonary hypertension and new information on hypertrophic cardiomyopathy Expert-authored chapters on coronary blood flow, stunning, and hibernation; race and ethnicity in cardiovascular disease; and cardiovascular physiology Up-to-date information on the diagnosis and management of heart failure Latest guidelines for the management of atrial fibrillation New advances in curative catheter ablation of arrhythmias Increased number of international contributors Expanded chapters on epidemiology, diagnosis, and treatment of hypertension

A Financial Times Top Business Book 2020 Improv performers look like creative geniuses, coming up with brilliant comedy on the spur of the moment. But they rely on some simple rules and techniques – ones which anyone can learn, and which can help us offstage to think creatively, collaborate with others and communicate with impact. Improvise! will show you how to handle whatever comes your way at work – from giving confident presentations and handling difficult conversations to coming up with great ideas and persuading others to make them happen. Comedian and improvisation for business coach Max Dickins combines examples from the world of work with exercises from the stage to teach you how to achieve extraordinary results with what you've already got.

Inherently interdisciplinary, the field of oral medicine continues to incorporate and apply new knowledge and techniques to the care of patients. For nearly 70 years, Burket's Oral Medicine has been the principal text for all major aspects of oral medicine, from the basic science to clinical practice. This 12th edition continues to serve as the authoritative source of information for students, residents, and clinicians interested in the field of oral medicine. Through the addition of new chapters and substantial new material, the 12th edition of the book

significantly advances the understanding of today's practice of oral medicine. Research findings are produced at a rapid pace and are readily accessible from a variety of sources. A chapter on clinical research has been added to the book to help readers interpret how scientific findings reported in the literature impact their practice. Awareness of the unique aspects of oral health needs for the elderly, infants, and young children prompted the inclusion of two new chapters introducing the fields of geriatric and pediatric oral medicine. Two other original chapters on radiologic interpretations and complications of nonsurgical cancer therapy complement in more detail other broader topics addressed in the book. The 12th edition of Burket's Oral Medicine continues the tradition of this text in providing students, residents, and experienced practitioners with access to the expertise and experience of an international group of clinical scholars who are recognized experts in the increasingly complex field of diagnosis and medical management of maxillofacial disease and dental treatment of medically complex patients.

How do we communicate with people who disagree with us? In today's polarized world, friends and strangers clash with each other over issues large and small. Coworkers have conflicts in the office. Married couples fight over finances. And online commenters demonize one another's political and religious perspectives. Is there any hope for restoring civil discourse? Communications expert Tim Muehlhoff provides a strategy for having difficult conversations, helping us move from contentious debate to constructive dialogue. By acknowledging and entering into the other person's story, we are more likely to understand where they're coming from and to cultivate common ground. Insights from Scripture and communication theory provide practical ways to manage disagreements and resolve conflicts. We can disagree without being disagreeable. And we can even help another see different points of view and learn from one another. Find out how.

**THE DEFINITIVE ILLUSTRATED GUIDE TO ABDOMINAL OPERATIONS FOR GENERAL, COLORECTAL, AND GASTROINTESTINAL SURGEONS--NOW IN FULL COLOR!** With each edition, Maingot's Abdominal Operations has built a legacy of expertise, currency, and clinical rigor acclaimed by surgical trainees and practicing surgeons. Presented in full-color for the first time, the 63 streamlined chapters of the twelfth edition offer a concise, yet complete, survey of the diagnosis and management of benign and malignant digestive diseases. This authoritative resource has everything you need to understand congenital, acquired, and neoplastic disorders--and optimize surgical outcomes for any type of abdominal procedure. **FEATURES** Contemporary focus on operative procedures, and new concepts in the diagnosis and management of abdominal disease Convenient organ/procedure presentation provides a seamless review of surgical protocols, as well as pre- and postoperative strategies and techniques Thirteen new "Perspective" chapters feature expert commentary and alternative viewpoints on the most clinically relevant topics Added chapters on gastrointestinal bleeding, abdominal trauma, and abdominal vascular emergencies--along with minimally invasive surgery chapters woven throughout the text--present current, ready-to-use insights designed to enhance surgical care and recovery More than 1,250 illustrations (most in full color)

**COMMUNICATION MOSAICS: AN INTRODUCTION TO THE FIELD OF COMMUNICATION, 8E** draws from the most up-to-date research, theories, and technological information to provide both an overview of the field and practical applications you can immediately use to improve your personal, professional, and public communication skills. Extremely student friendly, the text combines the author's signature first-person narrative style with popular student commentaries. It introduces the basic processes and skills central to all communication contexts and then explains how these aspects of communication are applied in specific contexts such as interpersonal and public speaking. New coverage in Chapter 13 walks you step-by-step through the process of planning and preparing a public speech. As you progress through the text, each chapter ends with a case study enabling you to put what you learn into practice. Important Notice: Media content referenced within the

product description or the product text may not be available in the ebook version.

This fully updated and revised 12th edition of the highly acclaimed textbook on health care delivery provides graduate and undergraduate students with a comprehensive survey of health care in the United States ranging in topics from the organization of care, the politics surrounding healthcare in the United States, to population health and vulnerable populations, healthcare costs and value, health care financing, and health information technology. Chapters provide thorough coverage of the rapid changes that are reshaping our system and the extent of our nation's achievement of health care value and the Triple Aim: better health and better care at a lower cost. With an emphasis on population health and public health, this text includes a timely focus on how social and physical environments influence health outcomes. Prominent scholars, practitioners, and educators within public health, population health, health policy, healthcare management, medical care, and nursing present the most up-to-date evidence-based information on social and behavioral determinants of health and health equity, immigrant health, healthcare workforce challenges, preventative medicine, innovative approaches to control health care costs, initiatives to achieve high quality and value-based care, and much more. Designed for graduate and advanced undergraduate students of health care management and administration, nursing, and public health, the text addresses all complex core issues surrounding our health care system and health policy, such as the challenges to health care delivery, the organization and politics of care, and comparative health systems. Organized in a readable and accessible format, contributors provide an in-depth and objective appraisal of why and how we organize health care the way we do, the enormous impact of health-related behaviors on the structure, function, and cost of the health care delivery system, and other emerging and recurrent issues in health policy, healthcare management, and public health. The 12th edition features the contributions of such luminaries as former editor Anthony R. Kovner, Michael K. Gusmano, Carolyn M. Clancy, Marc N. Gourevitch, Joanne Spetz, James Morone, Karen DeSalvo, and Christy Harris Lemak, among others. Chapters include audio chapter summaries with discussion of newsworthy topics, learning objectives, discussion questions, case exercises, and new charts and tables with concrete health care data. Included for instructors are an Instructor's Manual, PowerPoint slides, Syllabus, Test Bank, Image Bank, Supplemental e-chapter on a Visual Overview of Health Care Delivery, access to an annual ACA update and health policy changes, extra cases and syllabi specifically for nurses, and a transition guide bridging the 11th and 12th editions. Key Features: Three completely revised chapters on the politics of health care, vulnerable populations, and health information technology Chapter authors with expertise in Health Administration and Management, Public Health, Health Policy, Medical Care and Nursing Expanded coverage on population health and population health management, health equity, influences of social determinants on health behavior and outcomes, health education planning, health workforce challenges, national and regional quality improvement initiatives and more Revised e-Chapters providing a Visual Overview of Health Care Delivery with image bank and Springer Publishing's annual ACA update Audio podcasts provide summaries for each chapter and provide real-world context of topics featured in the news New Appendix on Overview of U.S. Public Health Agencies Access to fully searchable eBook, including extra e-chapters and student ancillaries on Springer Connect Full Instructor Packet including Instructor's Manual, Test Bank, PowerPoint slides, Image Bank, Case Exercises for Nursing Instructors

The value of advertising has always been an effective way to increase consumerism among customers. Through the use of emotional branding, companies and organizations can now target new and old patrons while building a strong relationship with them at the same time, to ensure future sales. Driving Customer Appeal Through the Use of Emotional Branding is a critical scholarly resource that examines the responses consumers have to differing advertising strategies, and how these reactions impact sales. Featuring relevant topics such as

multisensory experiences, customer experience management, brand hate, and product innovation, this publication is ideal for CEOs, business managers, academicians, students, and researchers that are interested in discovering more effective and efficient methods for driving business.

A complete pocket guide to diagnosing and treating the full range of heart problems A Doody's Core Title for 2011! 4 STAR DOODY'S REVIEW "This is an excellent counterpart to larger references (including Hurst's the Heart, 12th edition, Fuster et al. (McGraw-Hill, 2008), as the original intent of the authors). The chapters are short, succinct, and well written. The handbook makes excellent use of tables, algorithms, diagrams, and figures to synthesize key aspects of cardiovascular disease and care. Treatment recommendations take into account current ACC/AHA Clinical Practice Guidelines and are very specific about the indications for therapy. The chapters are written by established experts and are well referenced. Its portability makes it an instant rapid-access resource, invaluable for physicians doing bedside rounds"--Doody's Review Service Summarizing the clinical sections of Hurst's the Heart, 12e, this point-of-care resource covers the key points of cardiovascular pathophysiology, diagnosis, and treatment in a quick-access presentation, making it essential for rounds, at the bedside, or on the wards. NEW TO THIS EDITION: Updated information on cardiovascular drugs highlights the latest indications, important data, and side effects Full coverage of vital topics such as metabolic syndrome, diabetes and cardiovascular disease, peripheral arterial disease, stroke, and cardiovascular disease in the elderly Current US and European practice guidelines and treatment protocols help reinforce clinical decision-making Translation of genetic basis of arrhythmias to clinical practice provides a solid framework for diagnostic techniques

There is a fundamental, powerful, and universal desire amongst humans to interact with others. People have a deep-seated need to communicate, and the greater their ability in this regard the more satisfying and rewarding their lives will be. The contribution of skilled interpersonal communication to success in both personal and professional contexts is now widely recognised and extensively researched. As such, knowledge of various types of skills, and of their effects in social interaction, is crucial for effective interpersonal functioning. Previous editions have established Skilled Interpersonal Communication as the foremost textbook on communication. This thoroughly revised and expanded 6th edition builds on this success to provide a comprehensive and up-to-date review of the current research, theory and practice in this popular field of study. The first two chapters introduce the reader to the nature of skilled interpersonal communication and review the main theoretical perspectives. Subsequent chapters provide detailed accounts of the fourteen main skill areas, namely: nonverbal communication; reinforcement; questioning; reflecting; listening; explaining; self-disclosure; set induction; closure; assertiveness; influencing; negotiating; and interacting in, and leading, group discussions. Written by one of the foremost international experts in the field and founded solidly in research, this book provides a key reference for the study of interpersonal communication. This theoretically informed yet practically oriented text will be of interest both to students of interpersonal communication in general, and to qualified personnel and trainees in many fields.

Recession, inflation, interest rates, income tax, exchange rates ... We are bombarded with these terms every day - by newspapers, the radio, TV and the internet - but what do they actually mean? And how do they impact on you? In this updated edition of Everyone's Guide to the South African Economy, all these issues - and more - are addressed. The book clearly explains and evaluates a wide range of economic occurrences - from the budget and the rand/dollar exchange rate to the balance of payments and the role of the South African Reserve Bank. The book investigates the causes and consequences of the 2008/2009 global financial and economic crisis, looks at the sub-Saharan African economy, and explores human development issues in South Africa and their implications for policy-making. If you are baffled by the

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specialised jargon of economists and bankers and want to know more about the economic forces that subtly dictate your day-to-day existence, Everyone's Guide to the South African Economy will put you in the picture. This is essential reading for every South African consumer and taxpayer. Economics, after all, is too important to be left to economists.

With its unique blend of compelling topics and rich pedagogy, the twelfth edition of Interplay shows how scholarship, research, and theory can introduce students to communication and help them understand their own relationships in everyday life. New to this edition: The most extensive use of current research of any interpersonal book on the market: 1,512 total sources, of which 514 are new (34% more than the previous edition) Chapter 2, "Interpersonal Communication in a Changing World: Culture and Social Networking," includes the latest coverage of social media's impact on interpersonal relationships. Chapter 12, "Interpersonal Contexts" includes a new discussion of communication in friendships and updated sections on communication in intimate relationships and family "At Work" boxes in every chapter help readers apply scholarship to their careers "Media Clips" now use both television and films to illustrate communication concepts

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