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The history taking and communication skill stations are amongst the most difficult postgraduate examinations, where candidates more commonly fail due to an inability to communicate properly with the patient, rather than due to lack of knowledge. Authored by experienced postgraduate examiners, this book offers students a wealth of real-life scenarios in multi-conversational styles, using a seven-step approach to help them understand the questions and provide clear and succinct answers. The scenarios are similar to those most frequently encountered in examinations and the model answers are in a typical style expected between doctor and patient, also taking into account candidates for whom English may not be their first language. The comprehensive text is enhanced by illustrations and figures to assist learning and will be useful not only to candidates preparing for postgraduate clinical examinations, but also to undergraduate students. Key points Provides real-life, conversational-style scenarios between doctor and patient to help students prepare for postgraduate history taking and communication skill examinations Uses a seven-step approach to help postgraduates understand questions and provide clear and succinct answers Scenarios typical of those used in examinations Authored by experienced postgraduate examiners

Diagnosis and Treatment in Internal Medicine equips trainee doctors with the essential skills and core knowledge to establish a diagnosis reliably and quickly, before outlining the management of the clinical condition diagnosed. Organised into three sections, the first provides a vital overview, whilst the second focuses on common presentations and

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diagnoses. Uniquely, this new book shows readers how to turn symptoms into a list of diagnoses ordered by probability - a differential diagnosis. Experienced consultants who teach trainees every day demonstrate how to derive an ordered differential diagnosis, how to narrow this down to a single diagnosis and if not, how to live with diagnostic uncertainty. The final section provides a comprehensive account of the management of system-based syndromes and diseases. Highly-structured chapters emphasize how common conditions present, how to approach a diagnosis, and how to estimate prognosis, treatment and its effectiveness. An onus is placed on the development of crucial diagnostic skills and the ability to devise evidence-based management plans quickly and accurately, making this an ideal text for core medical trainees.

With free audio sampler In 2001 Will Young shot to fame as the first winner of Pop Idol. It was clear from the start that he would never be a typical pop star - and more than ten years later he has become one of our best-loved and most intriguing artists. From his dramatic experiences on Pop Idol; to coming out in the glare of the media spotlight; to his valiant struggles against depression; to the crazy reality of being famous, Will is open about both the highs and lows of his life. He also provides sound and practical advice on dealing with the DVLA helpline - something that has been woefully neglected by all other celebrity memoirs. If you have ever wondered what it's like to attend a fashion show (and find yourself accidentally waving at Anna Wintour); how it feels to sing in front of thousands while fighting a catastrophic bout of low self-esteem; or be subjected to the terror that is a This Morning 'makeover', then Funny Peculiar reveals all. It also reveals what not to say if you ever meet David Beckham. Moving, witty and scrupulously honest, Funny Peculiar is a refreshingly different and fascinating autobiography by a true

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original.

the 36th edition of this bestseller for busy fleet operators is the definitive guide for anyone in the road transport industry. it presents all the legal requirements in a coherent format, as well as offering operational advice and solutions to some of the problems facing the industry. new to this edition is the examination of the new road transport directive which inhibits the working hours for lgv drivers and the launch of the new driver smart card. further legal updates include the eu driver training directive and the new road safety bill which will introduce tougher penalties and new powers to seize and dispose of uninsured vehicles.

Now in its 49th edition, Lowe's Transport Manager's and Operator's Handbook 2019 is the most comprehensive guide available to the operational rules and guidelines governing the UK, Ireland and the EU's road transport operators. This best-selling, exclusive handbook is an essential reference and explores in detail the most pressing issues in today's road transport industry. It includes details on professional competence, rules on working times and driving hours, licensing and penalties, insurance, road traffic law, maintenance advice and the international road haulage market. This manual includes guidance for drivers in the Republic of Ireland and mainland Europe, along with the rules and penalties governing these regions. Lowe's Transport Manager's and Operator's Handbook 2019 is the essential reference source for any transport manager, fleet operator, owner-driver haulier or student involved in the transport industry. This new edition has been thoroughly updated and revised to reflect the latest developments, covering changes to emission standards and electric road tolling in Europe, HM Customs, lists of exempted vehicles, company car schemes, developments within the Scottish and Welsh governments and vehicular enforcement changes across Europe.

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Ensure the safe and legal operation of your fleet by staying up to date with the latest rules governing road transport operators in the UK, Ireland and Europe. Now in its 50th edition, Lowe's Transport Manager's and Operator's Handbook 2020 is the most comprehensive guide available to the operational rules and guidelines governing the UK, Ireland and the EU's road transport operators. This best-selling handbook is an essential reference and explores in detail the most pressing issues in today's road transport industry. It includes details on professional competence, insurance, international transport of animals, dangerous and perishable goods, international haulage and customs procedures. This manual includes guidance for drivers in the Republic of Ireland and mainland Europe, along with the rules and penalties governing these regions. Lowe's Transport Manager's and Operator's Handbook 2020 is the essential reference source for any transport manager, fleet operator, owner-driver haulier or student involved in the transport industry. This new edition has been thoroughly updated and revised to reflect the latest developments, covering changes to EU drivers' hours, HM Customs, tachograph rules for AETR rules and intermodal freight material.

Now in its 47th edition, Lowe's Transport Manager's & Operator's Handbook is the most comprehensive guide available to the operational rules and guidelines governing the UK's road transport operators. This best-selling handbook provides an essential reference to factors that are of utmost importance in today's road transport industry. It includes details on professional competence, working times and driving hours rules, speed cameras and penalties, the international road haulage market and drugs testing for drivers. Lowe's Transport Manager's & Operator's Handbook is the essential reference source for any transport manager, fleet operator, owner-driver haulier or student with an

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involvement in the industry. The 47th edition has been thoroughly updated and revised to reflect the latest developments in the industry.

In the context of the continuous advance of information technologies and biomedicine, and of the creation of economic blocs, this work analyzes the role that data protection plays in the integration of markets. It puts special emphasis on financial and insurance services. Further, it identifies the differences in the data protection systems of EU member states and examines the development of common standards and principles of data protection that could help build a data protection model for Mercosur. Divided into four parts, the book starts out with a discussion of the evolution of the right to privacy, focusing on the last few decades, and taking into account the development of new technologies. The second part discusses the interaction between data protection and specific industries that serve as case studies: insurance, banking and credit reporting. The focus of this part is on generalization and discrimination, adverse selection and the processing of sensitive and genetic data. The third part of the book presents an analysis of the legislation of three EU Member States (France, Italy and UK). Specific elements of analysis that are compared are the concepts of personal and anonymous data, data protection principles, the role of the data protection authorities, the role of the data protection officer, data subjects' rights, the processing of sensitive data, the processing of genetic data and the experience of the case studies in processing data. The book concludes with the proposal of a model for data protection that could be adopted by Mercosur, taking into account the different levels of data protection that exist in its member states.

Now you can build your own dream campervan in just ten weeks – for less than \$1,250! This is the first

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book to give easy, step-by-step illustrated instructions for the amateur DIYer on a budget. Full of never before seen money- and time-saving ideas, including how to kit out your interior for free, and source your van for peanuts. The ideas in this book will work on any van.

This best-seller for busy fleet operators, now in its 44th edition, provides essential information and advice on transport legislation, technical standards and goods vehicle operations. Lowe's Transport Manager's and Operator's Handbook is a truly comprehensive guide to the legal, operational and environmental factors that are of the utmost importance in today's road transport industry - including professional competence, working times and driving hours rules, speed cameras and penalties, the international road haulage market, and drugs testing for drivers. The Handbook is the essential reference source for any transport manager, fleet operator, owner-driver haulier or student with an involvement in the industry.

The book aims to acknowledge the complexity of working with clients who have an acquired brain injury but aims to give the interested reader practical and useable guides to develop their practice.

Throughout the text, case studies and practical suggestions are forwarded to facilitate do-able practice. It is hoped that the book will become a gold standard in this particular area and is aimed at a

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range of professionals in training (for those responsible providing training in psychopathology, neuropsychology and psychotherapy), and those who have an interest in working with the issues commonly seen post acute brain injury rehabilitation settings.

This best-seller for busy fleet operators, now in its 42nd edition, provides essential information and advice on transport legislation, technical standards and goods vehicle operations. Lowe's Transport Manager's and Operator's Handbook is a truly comprehensive guide to the legal, operational and environmental factors that are of the utmost importance in today's road transport industry - including professional competence, working times and driving hours rules, speed cameras and penalties, the international road haulage market, and drugs testing for drivers. The Handbook is the essential reference source for any transport manager, fleet operator, owner-driver haulier or student with an involvement in the industry.

Psychiatry: Breaking the ICE contains everything psychiatry trainees need in order feel confident and competent in general adult inpatient and community placements. A practical and reassuring guide to life as a psychiatrist, structured around the tasks expected both in day-to-day practice and in out-of-hours work Key themes running throughout the book include ethical and legal issues, risk assessment and

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management, patient experience and safe prescribing The authors are closely involved in the training, mentoring and supervision of core trainees, and know the real-world challenges faced by junior psychiatrists

Information technology affects all aspects of modern life. From the information shared on social media such as Facebook, Twitter, and Instagram to online shopping and mobile devices, it is rare that a person is not touched by some form of IT every day. Information Technology Law examines the legal dimensions of these everyday interactions with technology and the impact on privacy and data protection, as well as their relationship to other areas of substantive law, including intellectual property and criminal proceedings. Focusing primarily on developments within the UK and EU, this book provides a broad-ranging introduction and analysis of the increasingly complex relationship between the law and IT. Information Technology Law is essential reading for students of IT law and also appropriate for business and management students, as well as IT and legal professionals. Online resources The accompanying online resources include a catalogue of web links to key readings and updates to the law since publication.

This best-seller for busy fleet operators, now in its 43rd edition, provides essential information and advice on transport legislation, technical standards

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and goods vehicle operations. Lowe's Transport Manager's and Operator's Handbook is a truly comprehensive guide to the legal, operational and environmental factors that are of the utmost importance in today's road transport industry - including professional competence, working times and driving hours rules, speed cameras and penalties, the international road haulage market, and drugs testing for drivers. The Handbook is the essential reference source for any transport manager, fleet operator, owner-driver haulier or student with an involvement in the industry.

Now in its 45th edition, Lowe's Transport Manager's and Operator's Handbook is the most comprehensive guide available to the operational rules and guidelines governing the UK's road transport operators. This best-selling handbook provides an essential reference to factors that are of utmost importance in today's road transport industry. It includes details on professional competence, working times and driving hours rules, speed cameras and penalties, the international road haulage market, and drugs testing for drivers. Lowe's Transport Manager's and Operator's Handbook is the essential reference source for any transport manager, fleet operator, owner-driver haulier or student with an involvement in the industry. The 45th edition has been thoroughly updated and revised to reflect the latest developments in the industry.

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This is a guide for both novice and experienced riders, and can also be used as a reference manual by motorcycle instructors. It should help motorcyclists to acquire the skills needed to handle their machines correctly and keep them safe on the road.

Recognized by the Driver and Vehicle Standards Agency (DVSA) as recommended reading for the Approved Driving Instructor (ADI) exams, this bestselling guide is the authoritative guide for both trainee and qualified driving instructors. The Driving Instructor's Handbook covers every aspect of being a driving instructor, from the role itself, to the characteristics needed to the job effectively, through to preparation for the ADI exams. Now in its 22nd edition, the book includes detailed guidance on issues such as licences, training, teaching and coaching skills and road traffic law. Fully updated to cover all changes including updates to the ADI theory and practical tests, new rules in the Highway Code, revised motorway legislation, different rules and procedures in Northern Ireland and updated advice on disabilities, this book is essential reading for anyone involved in the training of drivers or driving instructors. This study considers the feasibility of options for a new system of charging for road use in the UK, in order to make better use of road capacity and to help reduce traffic congestion. This would mean moving away from the current motoring taxation system and introducing a variable charging system depending on the level of road congestion. Issues discussed include: public attitudes, travel trends, options for national road pricing, institutional aspects of implementation, possible interim

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options to a national scheme, including the UK lorry road user charging scheme and local congestion charging pathfinder schemes. Amongst the report's conclusions, it finds that national road pricing is becoming feasible in the medium-term (in 10 to 15 years) and could meet the Government's objectives. However, its successful implementation requires the promotion of a greater degree of public acceptance. Although a national scheme is still some years off, a number of practical steps can be taken now in preparation, including promoting a public debate to inform and raise awareness, with research into road users' behaviour and implications for business; working with car manufacturers in the development of vehicle technology standards; and working with local authorities on introducing local charging schemes to tackle congestion problems. This document is published alongside the Transport White Paper "The future of transport: a network for 2030" (Cm. 6234, ISBN 0101623429).

The revised and updated seventh edition of this best-selling reference manual on vehicle body repair brings the book up to date for the current body repair trade. It serves as a comprehensive guide covering the vocationally related qualification (VRQ) required by the modern student and apprentice, as well as providing the CPD essential for all working professionals. The entire book is overhauled to reflect current industry trends with regards to materials, processes and procedures. New additions include: An entirely new section on the work of the MET technician (mechanical, electrical and trim) New developments in body repair methodology such as repair

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Pods and the greater use of alignment equipment
Greater emphasis on the environment with new sections on hybrid vehicles and the hazards of starting current vehicles with high levels of technology
Details on both the historic and the current joining methods for the vintage and modern markets
Full coverage on the legalities surrounding insurance work for bodyshop staff
Updated tables and illustrations
This book not only provides the knowledge and skills for body repair, it helps to develop a real understanding of the how and why behind this information. It will be essential for anyone studying Levels 1-3 Vehicle Body Repair, Vehicle Refinishing and MET courses, including the new apprenticeships and technical certificates from the IMI, Pearson-BTEC and C&G. HNC and degree Automotive Engineering students will find the text valuable to develop skills and knowledge for practical project work. Industry professionals, vehicle restorers and car DIY enthusiasts will continue to find it an essential and comprehensive source of information.

In this book, seasoned motorcycle restorer Ricky Burns takes you through each of the stages of real-life restorations. Aimed at enthusiasts of all abilities, from the total beginner to those with experience already, the reader is shown each stage and process in step-by-step detail, along with the techniques, tricks and tips used by experts. From choosing a project, setting up a workshop, and preparing a motorcycle, to sourcing parts, dismantling, restoring and renovating, this book is the perfect guide for the classic motorcycle restorer.

Now in its 48th edition, Lowe's Transport Manager's and

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Operator's Handbook 2018 is the most comprehensive guide available to the operational rules and guidelines governing the UK, Ireland and the EU's road transport operators. This best-selling, exclusive handbook is an essential reference and explores in detail the most pressing issues in today's road transport industry. It includes details on professional competence, rules on working times and driving hours, licensing and penalties, insurance, road traffic law, maintenance advice and the international road haulage market. This manual includes guidance for drivers in the Republic of Ireland and mainland Europe, along with the rules and penalties governing these regions. Lowe's Transport Manager's and Operator's Handbook 2018 is the essential reference source for any transport manager, fleet operator, owner-driver haulier or student with an involvement in the industry. This new edition has been thoroughly updated and revised to reflect the latest developments in legislation and regulations, including information on driving test changes, the new Vehicle Operator Licensing System (VOL), new penalties for mobile phone use, vehicle maintenance plans, and the introduction of the Ultra Low Emission Zone (ULEZ) and T-Charge in central London.

This book covers the principles and techniques that will help you develop the skills needed to carry out effective vehicle body repair and re-finishing. This edition has been updated to deal with changes in technology and best practice and meets the current Automotive Skills standards. It also covers the topics studied at NVQ levels 2 and 3 and contains handy revision notes making it an

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ideal text for students on the following courses:
Automotive Skills Council Vehicle Body and Paint Operations requirements IMI Body Repair and Refinishing Technical Certificates (VRQs) National Vocational Qualifications (NVQs) City & Guilds Vehicle Body Repair Competence courses NVQ and Progression Awards of both City & Guilds and the Institute of the Motor Industry at levels 2 and 3. Professionals and hobbyists will continue to find this an essential manual for the workshop when repairing the latest models or classic cars. Other books by Andrew Livesey: Basic Motorsport Engineering 9780750689090 Advanced Motorsport Engineering 9780750689083

The BUG travel guidebook series focuses solely on the needs of the backpacking traveller and books in this series will be comprehensively updated with a new edition released every other year. Budget travel is what we're all about. No flash hotels and fancy banquets - just the most comprehensive information on backpackers' hostels and enjoying your trip without blowing the budget. BUG's books are smaller than other guides so travellers can bring along a book that is a useful resource rather than a burden. Despite being more compact, BUG travel guides are packed full of useful information. BUG travel guides feature BUG's exclusive star rating system, which makes it easy to find a great backpackers' hostel at a glance. Hostels have four different five-star ratings for different aspects of the hostel, plus an overall rating.

General Practice Today explores the GP consultation in the context of external 'stressors' and

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'helpers' that doctors use to make best clinical decisions. Over the last 30 years there has been a move towards mandatory training on legal aspects, risk scores and guidance. Additionally, with widespread access to IT there has been a huge growth in the information doctors need to know and manage. Yet today's GP has never been more time-poor or under so much pressure. All these outside considerations can seem challenging and remote for the doctor sat with their patient; yet in today's reality they have never been more important. This book offers insight into the practical impact and importance of these external factors. It offers advice on everything from law, technology and time management to mental health issues, ethics, religion and culture, exploring how to determine which issues are relevant to each individual consultation. Packing each chapter with realistic examples, author Jane Wilcock draws on her own extensive experience to help GPs make considered, contextual decisions that enhance the health and well-being of their patients. This book is essential reading for any General Practitioner, allied health care practitioner or trainee preparing to practice in our complex modern world.

Visual Fields via the Visual Pathway presents the varying visual field deficits occurring with lesions of the visual pathway. The book covers anatomy, pathology and signs and symptoms, plus visual field

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defects associated with specific parts of the visual pathway. Also covered is the basic theory of visual field assessment. This new edition includes updated methods of visual field assessment, additional descriptions of how individual visual field results should be interpreted, an updated review of the pros and cons of the various available test programs, and recent research advances and recommendations on baseline assessment, diagnosis, and re-assessment options to promote good clinical practice decisions. The book expands on the previous edition to consider further types of perimetry and also updates existing perimetry information. The Octopus 900 perimetry, introduced since the first edition, features alongside Goldmann and Humphrey perimeters. Artefacts of testing are discussed as well as their identification versus actual visual field deficit. A section on differential diagnosis is also included. Chapters include numerous illustrations of visual field results, colour plates of associated fundus images, and neuroimaging scans. References and further reading lists are also provided with key articles and up-to-date literature.

Contains the 4th session of the 28th Parliament through the session of the Parliament.

Now in its 46th edition, Lowe's Transport Manager's and Operator's Handbook is the most comprehensive guide available to the operational rules and guidelines governing the UK's road

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transport operators. This best-selling handbook provides an essential reference to factors that are of utmost importance in today's road transport industry. It includes details on professional competence, working times and driving hours rules, speed cameras and penalties, the international road haulage market, and drugs testing for drivers. Lowe's Transport Manager's and Operator's Handbook is the essential reference source for any transport manager, fleet operator, owner-driver haulier or student with an involvement in the industry. The 46th edition has been thoroughly updated and revised to reflect the latest developments in the industry. The Government's motoring agencies are undergoing reorganisation and are introducing digital services; both changes have potential to bring welcome improvements. The Government has a mixed approach to organisational change in the agencies with different emphasis on efficiency savings, restructuring, and private sector involvement across the agencies. It needs to do more to explain the future direction for all the motoring agencies and how it will create a more unified service. The agencies could do more to recognise and respond to the needs of business users. There are a number of specific areas that require action by the Government and its motoring agencies: the driver Certificate of Professional Competence may not be delivering all the benefits

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expected of it and the Government should negotiate changes at a European level; the agencies need to have effective assisted digital strategies in place to help those who cannot or are unwilling to use the internet to access services; the agencies need to work with the Government Digital Service and others to address the problem of misleading copycat websites; the DVLA needs to do more to explain how it is required to share personal data with private parking companies and the safeguards that are in place to protect such data; the DVLA needs to adjust it's fees to ensure costs are covered and do more to explain it's calculations; and data sharing needs to be effective, if revenue collection, action on safety and work by enforcement agencies are to be effective, and new services need to be planned with data sharing in mind

"This care manual provides a step-by-step guide to diabetes care for doctors, nurses, and other healthcare professionals working in primary, community, and secondary care. The author draws on practical experience taking a common-sense approach to the assessment, education, monitoring, and treatment of diabetes across all age groups and ethnic backgrounds. There are detailed sections on helping patients manage their diabetes in everyday life, extensive advice on the monitoring and adjustment of glucose levels, and discussion on preventing and coping with emergencies. Focus is

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primarily on the prevention, detection, and treatment of diabetic tissue damage, including heart disease."--Back cover.

Supersedes 5th edition (2005, ISBN 9780115526411). On cover: The official DSA guide to driving: the essential skills

This book is designed to help drivers acquire the skills needed to improve their driving and keep safe on the road. It contains the latest information including guidance on: driver responsibility, attitude and the law; techniques for driving on motorways, at night and in all-weathers; manoeuvring and defensive driving techniques; basic maintenance, breakdowns and towing; eco-safe driving; avoiding congestion; accidents and emergencies; vehicle security; and driving in Europe.

Having this book in your pocket is just like having a real marque expert by your side. Benefit from the author's years of MG TD & TF ownership, learn how to spot a bad car quickly and how to assess a promising one like a professional. Get the right car at the right price!

The Driving Instructor's Handbook Kogan Page Publishers
This NAO report contains case studies which examine the use of postal services in five organisations, relating to two large government departments (HM Revenue and Customs and the Department for Work and Pensions), two executive agencies (National Savings and Investments and the Driver and Vehicle Licensing Agency), and a private sector financial services organisation (the RBS Group, which covers brands such as the Royal Bank of Scotland, NatWest Bank, Coutts, Direct Line and Tesco Personal Finance). Two accompanying

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documents are available separately: the main report (HCP 946-I, ISBN 0102937303) which examines how public sector organisations can become more effective in their procurement and management of postal services; and guidance which sets out examples of good practice across public and private sectors (HCP 946-III, ISBN 0102937362).

Supplementary Brexit Trade and Cooperation Agreement Content Available. See inside first page/back cover of the book for access details. Maintain your understanding of the rules governing road transport operators in the UK, Ireland and Europe to ensure the safe and legal operation of your fleet. Lowe's Transport Manager's and Operator's Handbook 2021 is the complete guide to the operational rules and guidelines governing the UK, Ireland and the EU's road transport operators. Written and designed for transport managers, fleet operators, owner-driver hauliers and those working in the sector, this book contains all the relevant and technical detail required to run a compliant, safe and efficient transport operation. Now in its 51st edition Lowe's Transport Manager's and Operator's Handbook 2021 remains an essential resource to stay informed on the most pressing issues facing the transport industry. It covers all aspects relating to goods vehicles and their operators from vehicle registration, maintenance and load management (including abnormal and dangerous loads) to professional competence, operator training and driver testing. Road traffic law is explained alongside how to ensure safety on the road and at work. Meeting operating standards, keeping up to date with the latest industry changes and complying with the law, all while running sustainable transport operations, has never been simpler with the help of this guide.

No one contemplating an MGB V8 engine conversion should start the project without reading this book, which is based on the real world experience of many owners and specialists

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who have re-engined MGBs in the past. Avoid expensive mistakes and pitfalls and end up with a car that performs, handle and brakes superbly by following the detailed advice compiled over many years by MGB expert, Roger Williams.

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