

Cisco 7961 User Guide

The official, comprehensive assessment, review, and practice guide for Cisco's latest CCNA Voice exam -- direct from Cisco

- * Contains 80% new content, reflecting the exam's expansion to cover Cisco Unified Communications Manager (CUCM), CUCM Express, Unity Connection, Unified Presence, and network infrastructure.
- * Includes realistic exam questions on CD.
- * Contains extensive, proven features to help students review efficiently and remember the most important details. This is Cisco's official, comprehensive self-study resource for preparing for the new ICOMM exam - the only exam needed to gain CCNA Voice certification, now an essential prerequisite for CCNP Voice certification. Top Cisco instructor Jeremy D. Cioara presents every objective concisely and logically, with extensive teaching features that promote retention and understanding. Readers will find:
- * Pre-chapter quizzes to assess knowledge upfront and focus study more efficiently.
- * Foundation topics sections that explain concepts and configurations, and link theory to actual configuration commands.
- * Key topics sections calling attention to every figure, table, and list that candidates must know.
- * Exam Preparation sections.
- * Exam-realistic questions on CD

About 80% of this edition's content is brand-new, reflecting the new exam's massive revision, reorganization, and expansion. In addition to Cisco CallManager Express, this book now covers Cisco Unified Communications Manager (CUCM), CUCM Express, Unity Connection, Unified Presence, and network infrastructure considerations. Specific topics added in this edition include:

- * CUCM/CUCM Express administration.
- * Managing endpoints and end-users with CUCM.
- * CUCM dial plan management.
- * CUCM/CUCM Express mobility features.
- * Voicemail integration with Unity Connection.
- * Unified Presence support.
- * Network infrastructure management/troubleshooting.
- * Unity Connection management/troubleshooting

Now fully updated for Cisco's new CIPTV2 300-075 exam, *Implementing Cisco IP Telephony and Video, Part 2 (CIPTV2) Foundation Learning Guide* is your Cisco® authorized learning tool for CCNP® Collaboration preparation. Part of the Cisco Press Foundation Learning Series, it teaches advanced skills for implementing a Cisco Unified Collaboration solution in a multisite environment. The authors show how to implement Uniform Resource Identifier (URI) dialing, globalized call routing, Intercluster Lookup Service and Global Dial Plan Replication, Cisco Service Advertisement Framework and Call Control Discovery, tail-end hop-off, Cisco Unified Survivable Remote Site Telephony, Enhanced Location Call Admission Control (CAC) and Automated Alternate Routing (AAR), and important mobility features. They introduce each key challenge associated with Cisco Unified Communications (UC) multisite deployments, and present solutions-focused coverage of Cisco Video Communication Server (VCS) Control, the Cisco Expressway Series, and their interactions with Cisco Unified Communications Manager. Each chapter opens with a topic list that clearly identifies

its focus, ends with a quick-study summary of key concepts, and presents review questions to assess and reinforce your understanding. The authors present best practices based on Cisco Solutions Reference Network Designs and Cisco Validated Designs, and illustrate operation and troubleshooting via configuration examples and sample verification outputs. This guide is ideal for all certification candidates who want to master all the topics covered on the CIPTV2 300-075 exam. Shows how to craft a multisite dial plan that scales, allocates bandwidth appropriately, and supports QoS Identifies common problems and proven solutions in multisite UC deployments Introduces best practice media architectures, including remote conferencing and centralized transcoding Thoroughly reviews PSTN and intersite connectivity options Shows how to provide remote site telephony and branch redundancy Covers bandwidth reservation at UC application level with CAC Explains how to plan and deploy Cisco Device Mobility, Extension Mobility, and Unified Mobility Walks through deployment of Cisco Video Communication Server and Expressway series, including user and endpoint provisioning Covers Cisco UCM and Cisco VCS interconnections Shows how to use Cisco UC Mobile and Remote Access Covers fallback methods for overcoming IP WAN failure Demonstrates NAT traversal for video and IM devices via VCS Expressway Introduces dynamic dial plan learning via GDPR, SAD, or CCD

Authorized Self-Study Guide Implementing Cisco Unified Communications Manager Part 2 (CIPT2) Foundation learning for CIPT2 exam 642-456 Chris Olsen Implementing Cisco Unified Communications Manager, Part 2 (CIPT2), is a Cisco®-authorized, self-paced learning tool for CCVP® foundation learning. This book provides you with the knowledge needed to install and configure a Cisco Unified Communications Manager solution in a multisite environment. By reading this book, you will gain a thorough understanding of how to apply a dial plan for a multisite environment, configure survivability for remote sites during WAN failure, implement solutions to reduce bandwidth requirements in the IP WAN, enable Call Admission Control (CAC) and automated alternate routing (AAR), and implement device mobility, extension mobility, Cisco Unified Mobility, and voice security. This book focuses on Cisco Unified CallManager Release 6.0, the call routing and signaling component for the Cisco Unified Communications solution. It also includes H.323 and Media Gateway Control Protocol (MGCP) gateway implementation, the use of a Cisco Unified Border Element, and configuration of Survivable Remote Site Telephony (SRST), different mobility features, and voice security. Whether you are preparing for CCVP certification or simply want to gain a better understanding of deploying Cisco Unified Communications Manager in a multisite environment, you will benefit from the foundation information presented in this book. Implementing Cisco Unified Communications Manager, Part 2 (CIPT2), is part of a recommended learning path from Cisco that includes simulation and hands-on training from authorized Cisco Learning Partners and self-study products from Cisco Press. To find out more about instructor-led training, e-learning, and hands-on instruction offered by

authorized Cisco Learning Partners worldwide, please visit www.cisco.com/go/authorizedtraining. Chris Olsen is the president and founder of System Architects, Inc., a training and consulting firm specializing in Cisco, Microsoft, and Novell networking; IP telephony; and information technologies. Chris has been teaching and consulting in the networking arena for more than 15 years. He currently holds his CCNA®, CCDA®, CCNP®, and CCVP certifications, as well as various Microsoft certifications. Identify multisite issues and deployment solutions Implement multisite connections Apply dial plans for multisite deployments Examine remote site redundancy options Deploy Cisco Unified Communications Manager Express in SRST mode Implement bandwidth management, call admission control (CAC), and call applications on Cisco IOS® gateways Configure device, extension mobility, and Cisco unified mobility Understand cryptographic fundamentals and PKI Implement security in Cisco Unified Communications Manager This volume is in the Certification Self-Study Series offered by Cisco Press®. Books in this series provide officially developed self-study solutions to help networking professionals understand technology implementations and prepare for the Cisco Career Certifications examinations. Category: Cisco Unified Communications Manager 6.0 Covers: CIPT2 Exam 642-456

Implementing Cisco Unified Communications Manager, Part 1 (CIPT1) Foundation Learning Guide Second Edition Josh Finke, CCIE® No. 25707 Dennis Hartmann, CCIE® No. 15651 Foundation Learning for the CCNP Voice CIPT1 642-447 exam Implementing Cisco Unified Communications Manager, Part 1 (CIPT1), Second Edition is a Cisco®-authorized, self-paced learning tool for CCNP Voice® foundation learning. This book provides the knowledge necessary to implement a Cisco Unified Communications Manager (CUCM) solution at a single-site environment. By reading this book, you will learn how to perform post-installation tasks, configure CUCM, implement Media Gateway Control Protocol (MGCP) and H.323 gateways, and build dial plans to place On-Net and Off-Net phone calls. You will also implement media resources, IP Phone Services, Cisco Unified Communications Manager native presence, and Cisco Unified Mobility. This book focuses primarily on CUCM version 8.x, which is the call routing and signaling component for the Cisco Unified Communications solution. This book has been fully updated with new coverage of CUCM phone services, Cisco Unified Manager Assistant, Cisco Unified Mobility, and H.323 gateways. Whether you are preparing for CCNP Voice certification or simply want to gain a better understanding of Cisco Unified Communications Manager fundamentals, you will benefit from the foundation information presented in this book. Implementing Cisco Unified Communications Manager, Part 1 (CIPT1), Second Edition, is part of a recommended learning path from Cisco that includes simulation and hands-on training from authorized Cisco Learning Partners and self-study products from Cisco Press. To find out more about instructor-led training, e-learning, and hands-on instruction offered by authorized Cisco Learning Partners worldwide, please visit www.cisco.com/go/authorizedtraining. n Understand Cisco Unified Communications Manager architecture

and components

- Evaluate CUCM deployment models
- Set up and configure CUCM services
- Implement and harden IP phones
- Manage user accounts
- Configure Catalyst® switches for power over Ethernet and voice VLAN requirements
- Deploy MGCP and H.323 gateways
- Configure call routing and digit manipulation
- Set up calling privileges and call coverage
- Deploy various media resources, features, and applications
- Establish Presence-enabled speed dials and lists
- Implement Cisco Unified Manager Assistant and Cisco Unified Mobile

This volume is in the Foundation Learning Guide Series offered by Cisco Press®. These guides are developed together with Cisco as the only authorized, self-paced learning tools that help networking professionals build their understanding of networking concepts and prepare for Cisco certification exams.

Master IIUC 640-460 exam topics with the official study guide

Assess your knowledge with chapter-opening quizzes

Review key concepts with Exam Preparation Tasks

CCNA Voice Official Exam Certification Guide is a best of breed Cisco exam study guide that focuses specifically on the objectives for the CCNA Voice IIUC 640-460 exam. Senior voice instructors and network engineers Jeremy Cioara, Michael Cavanaugh, and Kris Krake share preparation hints and test-taking tips, helping you identify areas of weakness and improve both your conceptual knowledge and hands-on skills. Material is presented in a concise manner, focusing on increasing your understanding and retention of exam topics. CCNA Voice Official Exam Certification Guide presents you with an organized test preparation routine through the use of proven series elements and techniques. “Do I Know This Already?” quizzes open each chapter and allow you to decide how much time you need to spend on each section. Exam topic lists make referencing easy. Chapter-ending Exam Preparation Tasks sections help drill you on key concepts you must know thoroughly. Well-regarded for its level of detail, assessment features, and challenging review questions and exercises, this official study guide helps you master the concepts and techniques that will enable you to succeed on the exam the first time. CCNA Voice Official Exam Certification Guide is part of a recommended learning path from Cisco that includes simulation and hands-on training from authorized Cisco Learning Partners and self-study products from Cisco Press. To find out more about instructor-led training, e-learning, and hands-on instruction offered by authorized Cisco Learning Partners worldwide, please visit www.cisco.com/go/authorizedtraining. The official study guide helps you master all the topics on the IIUC exam, including

- Connecting IP phones to the LAN infrastructure
- Cisco Unified CME installation
- Cisco Unified CME IP phone configuration
- Cisco Unified CME voice productivity features
- Gateway and trunk concepts and configuration
- Cisco Unity Express concepts and configuration
- Smart Business Communications System
- Configuring and maintaining the UC500 for voice

The CCNA® Voice certification expands your CCNA-level skill set to prepare for a career in voice networking. This lab manual helps to prepare you for the Introducing Cisco Voice and Unified Communications Administration (ICOMM v8.0)

certification exam (640-461). CCNA Voice Lab Manual gives you extensive hands-on practice for developing an in-depth understanding of voice networking principles, tools, skills, configurations, integration challenges, and troubleshooting techniques. Using this manual, you can practice a wide spectrum of tasks involving Cisco Unified Communications Manager, Unity Connection, Unified Communications Manager Express, and Unified Presence. CCNA Voice Lab Manual addresses all exam topics and offers additional guidance for successfully implementing IP voice solutions in small-to-medium-sized businesses. CCNA Voice 640-461 Official Exam Certification Guide, Second Edition ISBN-13: 978-1-58720-417-3 ISBN-10: 1-58720-417-7 CCNA Voice Portable Command Guide ISBN-13: 978-1-58720-442-5 ISBN-10: 1-58720-442-8 Configuring Cisco Unified Communications Manager and Unity Connection: A Step-by-Step Guide, Second Edition ISBN-13: 978-1-58714-226-0 ISBN-10: 1-58714-226-0 CCNA Voice Quick Reference ISBN-13: 978-1-58705-767-0 ISBN-10: 1-58705-767-0

Get started using Cisco technologies quickly and easily Here is a fully updated edition of the bestselling introductory guide to Cisco products and technologies. Cisco: A Beginner's Guide, Fourth Edition provides you with a practical hands-on resource for successfully designing and managing a Cisco network. Learn to work with Cisco routers and switches, wireless technologies, and storage tools. You'll also get full details on network security, including firewalls, as well as communications solutions such as VoIP. This is a must-have resource for anyone interested in internetworking and Cisco technologies. Work with Cisco's Internet technologies Configure Cisco routers and networks Understand Cisco internetworking technologies including LAN switches, multilayered switching, and VLANs Secure your network using CiscoSecure ACS, Cisco PIX firewall, IOS Firewall, and other methods Enable wireless internetworking using the Cisco Aironet and Airespace products Deploy VoIP via Cisco Unified Communications Implement Cisco storage area network (SAN) and content delivery network (CDN) solutions Use both open standard routing protocols (RIP, OSPF, BGP) and Cisco-proprietary protocols (IGRP and EIGRP) Design, manage, and troubleshoot a robust Cisco network This is a complete catalog of American paper money from its first use in 1861 to the present.

Implementing Cisco Unified Communications Manager, Part 2 (CIPT2), Second Edition is a Cisco®-authorized, self-paced learning tool for CCNP Voice® foundation learning. This book provides you with the knowledge needed to install and configure a Cisco Unified Communications Manager solution in a multisite environment. By reading this book, you will gain a thorough understanding of how to apply a dial plan for a multisite environment, configure survivability for remote sites during WAN failure, and implement solutions to reduce bandwidth requirements in the IP WAN. This book focuses on Cisco Unified Communications Manager (CUCM) Release 8.x, the call routing and signaling component for the Cisco Unified Communications solution. The book has been fully updated and includes new coverage of topics such as Service Advertisement Framework (SAF), and Call Control Discovery

(CCD). Whether you are preparing for CCNP Voice certification or simply want to gain a better understanding of deploying Cisco Unified Communications Manager in a multisite environment, you will benefit from the foundation information presented in this book. Implementing Cisco Unified Communications Manager, Part 2 (CIPT2), Second Edition, is part of a recommended learning path from Cisco that includes simulation and hands-on training from authorized Cisco Learning Partners and self-study products from Cisco Press. To find out more about instructor-led training, e-learning, and hands-on instruction offered by authorized Cisco Learning Partners worldwide, please visit www.cisco.com/go/authorizedtraining. Chris Olsen, CCVP, and CCNP, along with numerous other Cisco voice specializations, Microsoft, VMware, and Novell certifications, has been an independent IT and telephony consultant, author, and technical editor for more than 15 years. He has been a technical trainer for more than 19 years and has taught more than 60 different courses in Cisco, Microsoft, VMware, and Novell. For the last seven years he has specialized in Cisco, and recently Microsoft Unified Communications along with VMware virtualization and Cisco data center technologies. He has done a wide array of IT and telephony consulting for many different companies.

- Identify multisite issues and deployment solutions
- Implement multisite connections
- Apply dial plans for multisite deployments
- Examine remote site redundancy options
- Implement Survivable Remote Site Telephony (SRST) and Media Gateway Control Protocol (MGCP) Fallback
- Implement CUCM Express in SRST mode
- Implement bandwidth management and call admission control (CAC)
- Configure device and extension mobility
- Apply Service Advertisement Framework (SAF) and Call Control Discovery (CCD)

This volume is in the Foundation Learning Guide Series offered by Cisco Press®. These guides are developed together with Cisco as the only authorized, self-paced learning tools that help networking professionals build their understanding of networking concepts and prepare for Cisco certification exams.

Trust the best selling Official Cert Guide series from Cisco Press to help you learn, prepare, and practice for exam success. They are built with the objective of providing assessment, review, and practice to help ensure you are fully prepared for your certification exam. CCNA Voice 640-461 Official Cert Guide presents you with an organized test preparation routine through the use of proven series elements and techniques. “Do I Know This Already?” quizzes open each chapter and enable you to decide how much time you need to spend on each section. Exam topic lists make referencing easy. Chapter-ending Exam Preparation Tasks help you drill on key concepts you must know thoroughly. Master Cisco CCNA Voice 640-461 exam topics Assess your knowledge with chapter-opening quizzes Review key concepts with exam preparation tasks Practice with 200+ realistic exam questions on the CD-ROM CCNA Voice 640-461 Official Cert Guide focuses specifically on the objectives for the CCNA Voice ICOMM exam. Senior voice consultants and trainers Jeremy Cioara and Michael Valentine share preparation hints and test-taking tips, helping you identify areas of weakness and improve both your conceptual knowledge and hands-on skills. Material is presented in a concise manner, focusing on increasing your understanding and retention of exam topics. The companion CD-ROM contains a powerful Pearson IT Certification Practice Test engine that enables you to focus on individual topic areas or take a complete, timed exam. The assessment engine also tracks your performance and provides feedback on a module-by-module basis, laying out a complete

assessment of your knowledge to help you focus your study where it is needed most. Well-regarded for its level of detail, assessment features, comprehensive design scenarios, and challenging review questions and exercises, this official study guide helps you master the concepts and techniques that will enable you to succeed on the exam the first time. The official study guide helps you master all the topics on the CCNA Voice exam, including: Voice and data convergence IP phone connections to the LAN infrastructure Cisco Unified Communications Manager Express CUCM Express IP phone configuration and voice productivity features Gateways and trunks Cisco Unity Express Smart Business Communications System UC500 series for voice CCNA Voice 640-461 Official Cert Guide is part of a recommended learning path from Cisco that includes simulation and hands-on training from authorized Cisco Learning Partners and self-study products from Cisco Press. To find out more about instructor-led training, e-learning, and hands-on instruction offered by authorized Cisco Learning Partners worldwide, please visit www.cisco.com/go/authorizedtraining. The print edition of the CCNA Voice 640-461 Official Cert Guide contains two free, complete practice exam. Pearson IT Certification Practice Test minimum system requirements: Windows XP (SP3), Windows Vista (SP2), or Windows 7; Microsoft .NET Framework 4.0 Client; Microsoft SQL Server Compact 4.0; Pentium class 1GHz processor (or equivalent); 512 MB RAM; 650 MB disc space plus 50 MB for each downloaded practice exam Also available from Cisco Press for Cisco CCNA Voice study is the CCNA Voice 640-461 Official Cert Guide Premium Edition eBook and Practice Test. This digital-only certification preparation product combines an eBook with enhanced Pearson IT Certification Practice Test. This integrated learning package: Allows you to focus on individual topic areas or take complete, timed exams Includes direct links from each question to detailed tutorials to help you understand the concepts behind the questions Provides unique sets of exam-realistic practice questions Tracks your performance and provides feedback on a module-by-module basis, laying out a complete assessment of your knowledge to help you focus your study where it is needed most

Go under the hood of an operating Voice over IP network, and build your knowledge of the protocols and architectures used by this Internet telephony technology. With this concise guide, you'll learn about services involved in VoIP and get a first-hand view of network data packets from the time the phones boot through calls and subsequent connection teardown. With packet captures available on the companion website, this book is ideal whether you're an instructor, student, or professional looking to boost your skill set. Each chapter includes a set of review questions, as well as practical, hands-on lab exercises. Learn the requirements for deploying packetized voice and video Understand traditional telephony concepts, including local loop, tip and ring, and T carriers Explore the Session Initiation Protocol (SIP), VoIP's primary signaling protocol Learn the operations and fields for VoIP's standardized RTP and RTCP transport protocols Delve into voice and video codecs for converting analog data to digital format for transmission Get familiar with Communications Systems H.323, SIP's widely used predecessor Examine the Skinny Client Control Protocol used in Cisco VoIP phones in networks around the world

The ultimate guide to the new CCNA voice network administrator certification exam The new CCNA Voice exam tests candidates on their ability to implement a Cisco VoIP solution. Network administrators of voice systems will appreciate that the CCNA Voice

Study Guide focuses completely on the information required by the exam. Along with hands-on labs and an objective map showing where each objective is covered, this guide includes a CD with the Sybex Test Engine, flashcards, and entire book in PDF format. The new CCNA Voice certification will be valuable for administrators of voice network systems using Cisco VoIP solutions From Sybex, the leading CCNA publisher, this guide offers in-depth coverage of every exam objective and the technology developed by Cisco for VoIP systems Covers the components of the Cisco Unified Communications Architecture as well as PSTN and VoIP components and technologies Shows how to configure gateways, voice ports, and dial peers Demonstrates how to configure a Cisco network to support VoIP and implement voicemail CD-ROM includes the Sybex Test Engine, flashcards, and entire book in PDF format CCNA Voice Study Guide will thoroughly prepare candidates for the new CCNA Voice certification. Note: CD-ROM/DVD and other supplementary materials are not included as part of eBook file.

The Best Fully Integrated Study System Available for Exams 640-460 & 640-436 With hundreds of practice questions and hands-on exercises, CCNA Cisco Certified Network Associate Voice Study Guide covers what you need to know--and shows you how to prepare--for this challenging exam. 100% complete coverage of all objectives for CCNA Voice Exams 640-460 & 640-436 Exam Readiness Checklist--you're ready for the exam when all objectives on the list are checked off Inside the Exam sections highlight key exam topics covered Two-Minute Drills for quick review Simulated exam questions match the format, tone, topics, and difficulty of the real exam Covers all the exam topics, including: The VoIP Market; Networking from a VoIP Perspective; Traditional Telephony; They Meet - Data and Voice Converged; Real-Time Streaming Protocol; H.323; SIP; SCCP and MGCP; Understanding Cisco Unified Communications; Cisco VoIP Hardware and Software; Digital Signal Processors; Call Manager Express; Unified Communications Manager; Gateways and Gatekeepers; IP-to-IP Gateways; Fax and Modem Over IP; Troubleshooting VoIP Problems; Securing VoIP Networks CD-ROM includes: Electronic book for studying on the go CertCam video training Complete MasterExam practice testing engine, featuring: Two full practice exams Detailed answers with explanations Score Report performance assessment tool With Free Online Registration: Bonus downloadable MasterExam practice tests

Implementing Cisco Unified Communications Voice over IP and QoS (CVOICE) Foundation Learning Guide Foundation Learning for the CCNP® Voice (CVOICE) 642-437 Exam Kevin Wallace, CCIE® No. 7945 Implementing Cisco Unified Communications Voice over IP and QoS (CVOICE) Foundation Learning Guide is a Cisco®-authorized, self-paced learning tool for CCNP Voice foundation learning. Developed in conjunction with the Cisco CCNP Voice certification team, it covers all aspects of planning, designing, and deploying Cisco VoIP networks and integrating gateways, gatekeepers, and QoS into them. Updated throughout for the new CCNP Voice (CVOICE) Version 8.0 exam (642-437), this guide teaches you how to implement and operate gateways, gatekeepers, Cisco Unified Border Element, Cisco Unified Communications Manager Express, and QoS in a voice network architecture. Coverage includes voice gateways, characteristics of VoIP call legs, dial plans and their implementation, basic implementation of IP phones in Cisco Unified Communications Manager Express environment, and essential information about

gatekeepers and Cisco Unified Border Element. The book also provides information on voice-related QoS mechanisms that are required in Cisco Unified Communications networks. Fourteen video lab demonstrations on the accompanying CD-ROM walk you step by step through configuring DHCP servers, CUCME autoregistration, ISDN PRI circuits, PSTN dial plans, DID, H.323 and MGCP gateways, VoIP dial peering, gatekeepers, COR, AutoQoS VoIP, and much more. Whether you are preparing for CCNP Voice certification or simply want to gain a better understanding of VoIP and QoS, you will benefit from the foundation information presented in this book.

- Voice gateways, including operational modes, functions, related call leg types, and routing techniques
- Gateway connections to traditional voice circuits via analog and digital interfaces
- Basic VoIP configuration, including A/D conversion, encoding, packetization, gateway protocols, dial peers, and transmission of DTMF, fax, and modem tones
- Supporting Cisco IP Phones with Cisco Unified Communications Manager Express
- Dial plans, including digit manipulation, path selection, calling privileges, and more
- Gatekeepers, Cisco Unified Border Elements, and call admission control (CAC) configuration
- QoS issues and mechanisms
- Unique DiffServ QoS characteristics and mechanisms
- Cisco AutoQoS configuration and operation

Companion CD-ROM The CD-ROM that accompanies this book contains 14 video lab demonstrations running approximately 90 minutes. This book is in the Foundation Learning Guide Series. These guides are developed together with Cisco® as the only authorized, self-paced learning tools that help networking professionals build their understanding of networking concepts and prepare for Cisco certification exams.

Here's the book you need to prepare for Cisco's CCIE Qualification and Lab Exams. This Study Guide provides: Assessment testing to focus and direct your studies In-depth coverage of all exam objectives Hundreds of challenging practice questions, in the book and on the CD Authoritative coverage of all official exam topics, including: Hierarchical network design Static versus dynamic routing Cisco Discovery Protocol (CDP) Point-to-Point Protocol (PPP) Frame Relay and ATM technologies Token Ring Ethernet LAN technologies IP addressing and subnetting Interior Gateway Protocol (IGP) and Exterior Gateway Protocol (EGP) Configuring static and dynamic NAT Border Gateway Protocol (BGP) Bridging and Data Link Switching (DLSw) Access Control Lists (ACLs) Route filtering capabilities Cisco IOS quality of service Enhancing and maintaining network security Cisco's multiservice configuration and support IP multicast Internet Control Message Protocol (ICMP) Note: CD-ROM/DVD and other supplementary materials are not included as part of eBook file.

Preparing for the latest CCNA® Voice exam? Here are all the CCNA Voice commands you'll need to prepare for the Cisco 640-461 ICOMM v8.0 Exam, in one handy, condensed resource. Filled with valuable, easy-to-access information, the CCNA Voice Portable Command Guide is portable enough for you to use whether you're in the server room or the equipment closet. This quick reference summarizes all commands, keywords, command arguments, and associated prompts relevant for Exam 640-461, and offers tips and examples for applying these commands in live Cisco Unified Communications environments. Topics covered include

- Fundamentals: Unified Communications components, functions, call signaling, media flows, and VoIP quality
- Preparation: Configure Cisco switches, routers, and other devices to support Unified Voice
- Provisioning: Create/modify users,

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accounts, endpoints, directory numbers, user and mobility features, and calling privileges • Messaging and Presence: Configure voice messaging, Cisco Unity Connection, and Cisco Unified Presence • Management/Monitoring: Generate reports, monitor voicemail usage, perform backups, and more • Support: Verify PSTN connectivity and define fault domains; troubleshoot endpoints, call quality, and voicemail Access all CCNA Voice commands—use as a quick, offline resource for research and solutions Logical how-to topic groupings provide one-stop research Great for review before CCNA Voice 640-461 certification exams Includes configuration examples for Cisco Unified Communications Manager, Cisco Unified Communications Manager Express, Cisco Unity Connection, and Cisco Unified Presence Compact size makes it easy to carry with you, wherever you go “Create Your Own Journal” section with blank, lined pages allows you to personalize the book for your needs “What Do You Want to Do?” chart inside cover helps you quickly reference specific tasks This book is part of the Cisco Press® Certification Self-Study Product Family, which offers readers a self-paced study routine for Cisco® certification exams. Titles in the Cisco Press Certification Self-Study Product Family are part of a recommended learning program from Cisco that includes simulation and hands-on training from authorized Cisco Learning Partners and self-study products from Cisco Press.

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