

Auto Repair The Consumers Crash Course

Auto RepairThe Customer's Crash CourseOak Tree Books

A former auto-industry regulator explains how to avoid car-repair rip-offs, and get the repairs you need at a fair price.

Contents: Part I -- Be A Savvy Consumer: Buyer Beware; Banking; Cars; Credit; Financing Your Education; Employment; Food and Nutrition; Health Care; Housing; Insurance; Internet; Investing; Phones; Privacy Protection and Identity Theft; Smart Home Shopping; Telemarketing and Unwanted Mail; Travel; TV; Wills and Funerals; Part II -- Filing a Complaint: Contact the Seller; Contact Third Parties; Sample Complaint Letter: Dispute Resolution Programs; Small Claims Court; Legal Help and Information; Report Fraud and Safety Hazard; Part III -- Key Information Resources: For Teachers; For Persons with Disabilities; For Military Personnel; Part IV -- Consumer Assistance Directory. Illus.

Investigates automobile repair business to determine if automobile manufacturers create anticompetitive environment causing the inordinately high cost increases for automobile parts and labor to effect repairs.

From identity theft to product recalls, from what we once thought of as unshakeable institutions to increasing concerns about sustainability, consumer issues are an integral part of modern life. This fully updated third edition of Consumer Economics offers students an accessible and thorough guide to the concerns surrounding the modern consumer and brings to light the repercussions of making uninformed decisions in today's economy. This definitive textbook introduces students to these potential issues and covers other key topics including consumer behavior, personal finance, legal rights and responsibilities, as well as marketing and advertising. Combining theory and practice, students are introduced to both the fundamentals of consumer economics and how to become better-informed consumers themselves. Highlights in this new edition include: New Critical Thinking Projects feature to encourage students to develop their critical thinking skills through analysing consumer issues. Expanded coverage of social media and the impact of social influence on consumers. Revised Consumer Alerts: practical advice and guidance for students to make smart consumer decisions. A new Companion Website with a range of presentation materials and exercises related to each chapter. Fully updated throughout, this textbook is suitable for students studying consumer sciences – what works, what doesn't, and how consumers are changing.

Advice in layman's terms for vehicle owners who want to better understand the automotive body/collision repair process. Learn ways to recognize and obtain quality repairs from shops and insurers.

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